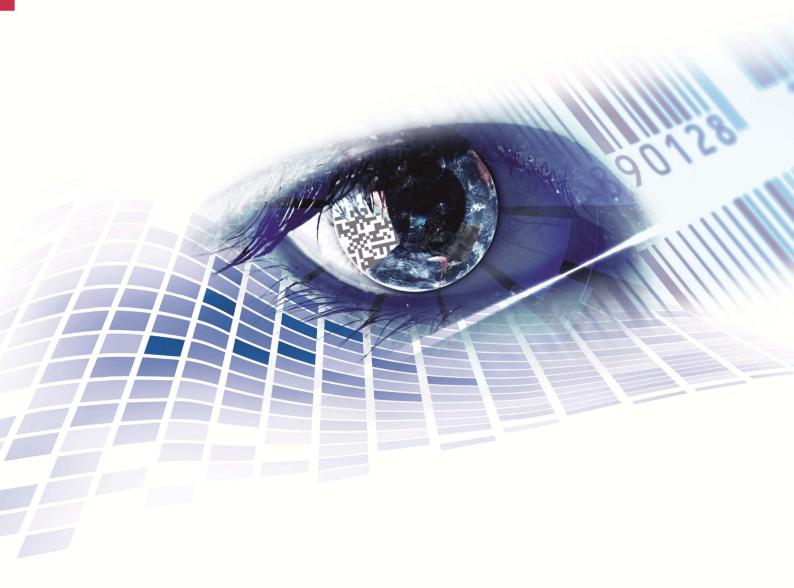


# **COMPAII**

**Operating Manual** 



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Information on the scope of delivery, appearance, performance, dimensions and weight reflect our knowledge at the time of printing.

We reserve the rights to make modifications.

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Due to the constant further development of our devices discrepancies between manual and device can occur.

Please check www.carl-valentin.de for the latest update.

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Carl Valentin label printers comply with the following safety guidelines:

**CE** EG Low-Voltage Directive (2006/95/EC)

EG Electromagnetic Compatibility Directive (2004/108/EC)



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Compa II series Important notes

# 1 Important notes

The label printer can be used in thermal as well as in thermal transfer applications.

The label printer is equipped with 8 vector, 6 bitmap and 6 proportional fonts. It can be printed inverse, in italic format or 90 degrees turned fonts.

The handling of our durable label printer is easy and comfortable. The printer settings are made with the keys of the foil keyboard. At each time the graphic display shows the current status.

By the use of a 32 Bit processor and a large main memory of 16MB also for large labels (6000 mm) a fast print is possible. An enormously high print quality is obtained by most modern printhead technology.

By a new-developed electronics a maximum print speed of up to 200 mm/s can be achieved.

As default, printers of this series are equipped with a parallel, serial, USB and Ethernet interface. Additionally, the label printer is equipped with an USB Host that permits the connection of an external USB keyboard and/or an USB memory stick. The label printer automatically recognizes by which interface it is controlled.

Time-saving printer update is possible by interface.

Thanks to the large number of options the label printer can be adapted to each task.

#### 1.1 Intended use

The label printer is a state-of-the-art device which complies with the recognized safety-related rules and regulations. Despite this, a danger to life and limb of the user or third parties could arise and the label printer or other property could be damaged while operating the device.

The label printer may only be used while in proper working order and for the intended purpose. Users must be safe, aware of potential dangers and must comply with the operating instructions. Faults, in particular those which affect safety, must be remedied immediately.

The label printer is solely intended to print suitable media which have been approved by the manufacturer. Any other or additional use is not intended. The manufacturer/supplier is not liable for damage resulting from misuse. Any misuse is at your own risk.

Intended used includes heeding the operating manual, including the maintenance recommendations/regulations specified by the manufacturer.

Important notes Compa II series

## 1.2 Environmentally-friendly disposal

Manufacturers of B2B equipment are obliged to take back and dispose of old equipment that was manufactured after 13 August 2005. As a principle, this old equipment may not be delivered to communal collecting points. It may only be organised, used and disposed of by the manufacturer. Valentin products accordingly labelled can therefore be returned to Carl Valentin GmbH.

This way, you can be sure your old equipment will be disposed of correctly.

Carl Valentin GmbH thereby fulfils all obligations regarding timely disposal of old equipment and facilitates the smooth reselling of these products. Please understand that we can only take back equipment that is sent free of carriage charges.

Further information on the WEEE directive is available on our website www.carl-valentin.de.

## 1.3 Assembly drawings

#### **General view**

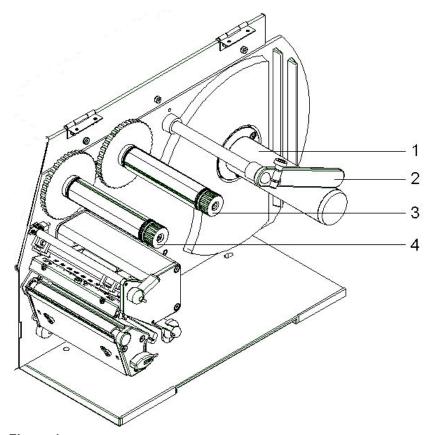


Figure 1

- 1 = Label unwinding roll
- 2 = Label guiding
- 3 = Transfer ribbon unwinding roll
- 4 = Transfer ribbon rewinding roll

Compa II series Important notes

### **Print mechanics**

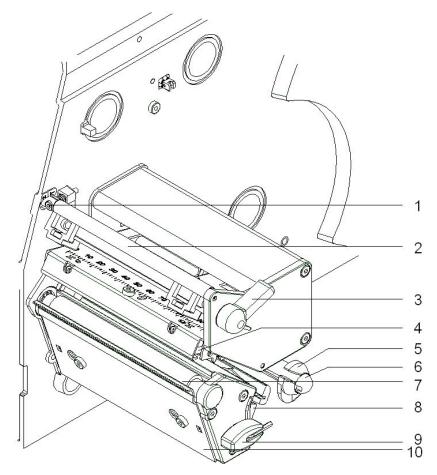


Figure 2

- 1 = Adjusting screw for transfer ribbon regulating shaft
- 2 = Transfer ribbon for regulating shaft
- 3 = Printhead lock
- 4 = Printhead
- 5 = Label material guiding
- 6 = Return pulley
- 7 = Printer roller
- 8 = Label photocell handhold
- 9 = Allan key
- 10 = Tear-off edge

Important notes Compa II series

#### **Printer rear**

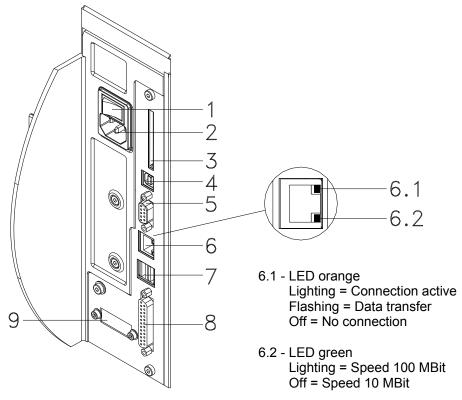


Figure 3

- 1 = Switch On/Off
- 2 = Power supply
- 3 = Plug-in for CF card
- 4 = USB interface
- 5 = Serial interface RS-232
- 6 = Ethernet 10/100 interface
- 7 = USB host for USB keyboard and USB memory stick
- 8 = Parallel interface for Centronics
- 9 = External input/output (option)

Compa II series Safety notes

# 2 Safety notes

The printer is designed for power supply systems from 110-230 V. Connect the label printer only to electrical outlets with a ground contact.

Couple the label printer to devices using extra low voltage only.

Before making or undoing connections, switch off all devices involved (computer, printer, accessories etc.).

Operate the label printer in a dry environment only and do not get it wet (sprayed water, mist etc.).

If the label printer is operated with the cover open, ensure that clothing, hair, jewellery and similar personal items do not contact the exposed rotating parts.

The print unit can get hot during printing. Do not touch the printhead during operation. Cool down the print unit before changing material, removal or adjustment.

Carry out only the actions described in these operating instructions. Any work beyond this may only be performed by the manufacturer or upon agreement with the manufacturer.

Unauthorized interference with electronic modules or their software can cause malfunctions.

Other unauthorized work or modifications to the direct print module can endanger operational safety.

Always have service work done in a qualified workshop, where the personnel have the technical knowledge and tools required to do the necessary work.

There are warning stickers on the direct print modules that draw your attention to dangers. Therefore the warning stickers are not to be removed as then you and others cannot be aware of dangers and may be injured.



#### **DANGER!**

Danger to life and limb from power supply!

⇒ Do not open the casing.

### 2.1 Warnings

Warnings are presented with three signal words for the different levels of danger.

**DANGER** identifies an extraordinarily great and immediate danger which could lead to serious injury or even death.

**WARNING** identifies a possible danger would could lead to serious bodily injury or even death if sufficient precautions are not taken.

**CAUTION** indicates a potentially dangerous situation which could lead to moderate or light bodily injury or damage to property.

Safety notes Compa II series

## 2.2 Operating conditions

**Before initial operation and during operation** these operating conditions have to be observed to guarantee save and interference-free service of our printers.

Therefore please carefully read these operating conditions.

Shipment and storage of our printers are **only** allowed in original packing.

Installation and initial operation of printer is only allowed if operating conditions were fulfilled.

Initial operation, programming, operation, cleaning and service of our printers are only recommended after careful study of our manuals.

Operation of printer is only allowed by especially trained persons.



#### **NOTICE!**

Perform trainings regularly.

Content of the training are chapter 2

Content of the training are chapter 2.2 (Operating conditions), chapter 5 (Loading media) and chapter 9 (Maintenance and cleaning).

These indications are also valid for someone else's equipment supplied by us.

Only use original spare and exchange parts.

Please contact the manufacturer with respect to spare/wear parts.

# Instructions for lithium battery

CPU of printer is equipped with a lithium battery (type CR 2032) for which the battery regulation is to apply. This regulation plans that unloaded batteries have to be given to used battery collecting containers of trade and public carries. In case that batteries were not completely discharged you have to make arrangements for short-circuits. At a shutdown of printer the battery has to be disposed in either case separately from printer.



#### DANGER!

Danger of life by explosion!

 $\Rightarrow$  Use non-conducting tools.

# Conditions for installation place

The installation place of printer should be even, free of vibration and currents of air are to be avoided.

The printers have to be installed to ensure optimal operation and servicing.

Compa II series Safety notes

# Installation of power supply

The installation of the power supply to connect our printers has to be effected according to the international rules and regulations, especially the recommendations of one of the three following commissions:

- International Electronic Commission (IEC)
- European Committee for Electro technical Standardisation (CENELEC)
- Verband Deutscher Elektrotechniker (VDE)

Our printers are constructed according to VDE and have to be connected to a grounded conductor. The power supply has to be equipped with a grounded conductor to eliminate internal interfering voltage.

# Technical data of power supply

Power line voltage and power line frequency: See type plate

Allowable tolerance of power line voltage:

+6% ... -10% of nominal value

Allowable tolerance of power line frequency:

+2% ... -2% of nominal value

Allowable distortion factor of power line voltage: <=5%

# Anti-Interference measures:

In case your net is infected (e.g. by using thyristor controlled machines) anti-interference measures have to be taken. You can use one of the following possibilities:

- Provide separate power supply to our printers.
- In case of problems please connect capacity-decoupled isolation transformer or similar interference suppressor in front of our printers.

# Stray radiation and immunity from disturbance

Emitted interference according to EN 61000-6-3: 2007 industrial sector

- Interference voltage to wires according to EN 55022: 09-2003
- Interference field power according to EN 55022: 09-2003
- System perturbation according to EN 61000-3-2: 09-2006
- Flicker according to EN 61000-3-3: 1955 + A1:2001 + A2:2005

Safety notes Compa II series

# Stray radiation and immunity from disturbance

Immunity to interference according to EN 61000-6-2: 2005 industrial sector

- Stray radiation against discharge of static electricity according to EN 61000-4-2: 12-2001
- Electromagnetic fields according to EN 61000-4-3: 11-2003, ENV 50204: 03-1995
- Fast transient burst according to EN 61000-4-4: 07-2005
- Surge according to EN 61000-4-5: 12-2001
- High-frequency tension according to EN 61000-4-6: 12-2001
- Voltage interruption and voltage drop according to EN 61000-4-11: 02-2005



#### NOTICE!

This is a machine of type A. This machine can cause interferences in residential areas; in this case it can be required from operator to accomplish appropriate measures and be responsible for it.

# Connecting lines to external machines

All connecting lines have to be guided in shielded lines. Shielding has to be connected on both sides to the corner shell.

It is not allowed to guide lines parallel to power lines. If a parallel guiding cannot be avoided a distance of at least 0.5 m has to be observed.

Temperature of lines between: -15 ... +80 °C.

It is only allowed to connect devices which fulfil the request 'Safety Extra Low Voltage' (SELV). These are generally devices which are checked corresponding to EN 60950.

# Installation of data lines

The data cables must be completely protected and provide with metal or metallised connector housings. Shielded cables and connectors are necessary, in order to avoid radiant emittance and receipt of electrical disturbances.

Allowable lines

Shielded line: 4 x 2 x 0,14 mm<sup>2</sup> ( 4 x 2 x AWG 26)

6 x 2 x 0,14 mm<sup>2</sup> ( 6 x 2 x AWG 26) 12 x 2 x 0,14 mm<sup>2</sup> (12 x 2 x AWG 26)

Sending and receiving lines have to be twisted in pairs.

Maximum line length: with interface V 24 (RS-232C) - 3 m (with

shielding)

with Centronics - 3 m (with shielding)

with USB - 5 m

with Ethernet - 100 m

Compa II series Safety notes

#### Air convection

To avoid inadmissible heating, free air convection has to be ensured.

#### Limit values

Protection according IP: 20

Ambient temperature °C (operation): Min. +5 Max. +35 Ambient temperature °C (storage): Min. -20 Max. +60

Relative air humidity % (operation): Max. 80 Relative air humidity % (storage): Max. 80

(bedewing of printers not allowed)

#### Guarantee

We do not take any responsibility for damage caused by:

- Ignoring our operating conditions and operating manual.
- Incorrect electric installation of environment.
- Building alterations of our printers.
- Incorrect programming and operation.
- Not performed data protection.
- Using of not original spare parts and accessories.
- Natural wear and tear.

When (re)installing or programming our printers please control the new settings by test running and test printing. Herewith you avoid faulty results, reports and evaluation.

Only specially trained staff is allowed to operate the printers.

Control the correct handling of our products and repeat training.

We do not guarantee that all features described in this manual exist in all models. Caused by our efforts to continue further development and improvement, technical data might change without notice.

By further developments or regulations of the country illustrations and examples shown in the manual can be different from the delivered model.

Please pay attention to the information about admissible print media and the notes to the printer maintenance, in order to avoid damages or premature wear.

We endeavoured to write this manual in an understandable form to give and you as much as possible information. If you have any queries or if you discover errors, please inform us to give us the possibility to correct and improve our manual.

Compa II series Technical data

#### 3 **Technical data**

	Compa II 103/8 T	Compa II 104/8	Compa II 106/12	Compa II 106/24	Compa II 108/12 T	Compa II 162/12	Compa II 162/12 T
Print resolution	203 dpi	203 dpi	300 dpi	600 dpi	300 dpi	300 dpi	300 dpi
Max. print speed	200 mm/s	200 mm/s	200 mm/s	150 mm/s	200 mm/s	150 mm/s	150 mm/s
Print width	104 mm	104 mm	105.7 mm	105.6 mm	108.4 mm	162.6 mm	162.6 mm
Passage width	116 mm	116 mm	116 mm	116 mm	116 mm	176 mm	176 mm
Printhead	Flat Type <sup>1</sup>	Flat Type <sup>2</sup>	Flat Type <sup>2</sup>	Flat Type <sup>2</sup>	Flat Type <sup>1</sup>	Flat Type <sup>2</sup>	Flat Type <sup>1</sup>
Labels		•	•	•		•	•
Labels, continuous rolls or fan-fold	paper, card	board, textile,	synthetics				
Max. material weight	max. 220 g/	m² (larger on	demand)				
Min. label width	12 mm						
Min. label height							
Standard	5 mm						
Cutter/dispenser mode	25 mm						
Max. label height (larger on demand)	6000 mm	6000 mm	3000 mm	750 mm	3000 mm	2000 mm	2000 mm
Max. roll diameter							
Internal unwinder	200 mm						
Internal rewinder	145 mm (op	tion)					
Core diameter	40 mm / 75	mm (option)					
Winding	outside or in	nside					
Label sensor	transmission	n and reflexior	n from below				
Transfer ribbon							
Ink	outside or ir	nside					
Max. roll diameter	Ø 80 mm						
Core diameter	25.4 mm / 1	"					
Max. ribbon length	300 m						
Max. width	110 mm / 1	70 mm (Comp	a II 162)				
Dimensions (mm)		<u> </u>	· · ·				
Width x height x depth	242 x 274 x	446 / 302 x 2	74 x 446 (Con	npa II 162)			
Weight		g (Compa II 1		. ,			
Electronics	J		•				
Processor	High Speed	32 Bit					
RAM	16 MB / 64	MB (on demai	nd)				
Slot	for Compac	t Flash card T	ype I				
Battery cache	for Real-Tim	ne clock (stora	ige of data wit	h shut-down)			
Warning signal	acoustic sig	nal when erro	r	·			
Interfaces							
Serial	RS-232C (u	p to 115200 E	Baud)				
Parallel	Centronics	•					
USB	2.0 High Sp	` ,					
Ethernet		e T, LPD, Rav	/IP-Printing. D	HCP, HTTP. I	-TP		
2 x USB Master		for external U					
WLAN (option)							
Operation data	card 802.11b/g WEP/WPA PSK (TKIP)						
Power supply	110-230 V /	50-60 Hz					
Max. power consumption	max. 150 V						
Operating temperature	5 35 °C						
Humidity		non-condensir	na)				
riamidity	111ax. 00 /0 (I	TOTI-COTIGETISII	19)				

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<sup>&</sup>lt;sup>1</sup> for thermal direct <sup>2</sup> for thermal transfer

Technical data Compa II series

Operation panel	Compa II 103/8 T	Compa II 104/8	Compa II 106/12	Compa II 106/24	Compa II 108/12 T	Compa II 162/12	Compa II 162/12 T
Keys		nction menu, ed, enter, 4 x					
LCD display	graphic disp white backli	lay 132 x 64 l ght	Pixel				
Settings							
	label and de	e settings (oth	ers on deman ers, interfaces ables				
Monitoring							
Stop printing if	end of ribbo	n / end of lab	els / printhead	open			
Status report	e.g. print ler photocell int	ngth counter, in the series of	n information a runtime counte etwork parame s and all supp	er, ters	es		
Fonts							
Font types	6 Bitmap for 8 Vector fon 6 proportion other fonts of	ts/TrueType t al fonts	fonts				
Character sets	all West and Arabic (option	l East Europe	r, DOS 437, 85 an Latin, Cyril s are supporte emand	lic, Greek and			
Bitmap fonts	zoom 2-9	and height 0°, 90°, 180°,					
Vector fonts/TrueType fonts	variable zoo	and height 1 m 860° in steps o					
Font attributes		on character for nverse, Vertice					
Font width	variable						
Bar codes							
1D bar codes	Code 39 ext GS1-128, Id	ended, Code entcode, ITF	ode 2/5 interle 93, EAN 13, I 14, Leitcode, e, UPC-A, UP	EAN 8, EAN A Pharmacode,			
2D bar codes	Aztec-Code	, CODABLOC	CK F, DataMat	ix, GS1 Datal	Matrix, MAXIO	CODE, PDF 4	17, QR Code
Composite bar codes	GS1 DataBa	ar Omnidirecti	GS1 DataBar ional, GS1 Da nnidirectional,	aBar Stacked			
	orientation 0	°, 90°, 180°	in height, mo and 270°. It and human r		I ratio.		
Software							
Configuration	ConfigTool						
Process control	NiceLabel						
Label software	Labelstar Of Labelstar Of						
Windows driver	Windows Vi Windows 86 Windows 8. Windows 8. Windows Se Windows Se Windows Se Windows Se	32/64 Bit 1® 32/64 Bit	R2) 32/64 Bit 32/64 Bit R2) 64 Bit 32/64 Bit				

Compa II series Technical data

#### Standard equipment

- Tear-off edge
- Real time clock with printout date and time Automatic daylight saving time Storage of data with shut-down
- Variables: link field, counter, date/time, currency and shift variable, CF data
- Integrated unwinder (max. outer diameter 180 mm
- Thermal and thermal transfer version
- USB host for connection of an external USB keyboard and an USB memory stick
- Ethernet interface
- CVPL protocol and ZPL II<sup>®</sup> protocol
- Label photocell (transmission and reflexion from below)
- Slot for CF card
- Windows printer driver on CD ROM
- Labelstar Office Lite on CD ROM

### **Optional equipment**

- Cutting unit
- External rewinder for labels
- External rewinder for backing paper
- Unwinder
- WLAN interface
- Dispenser I/O

Technical data Compa II series

## 3.1 Control inputs and outputs

By means of a maximum of 16 control inputs and outputs which, in the following, are also referred to as ports, different functions of the printer system can be triggered and operating states can be displayed.

The ports are provided by means of a D-Sub bushing (26pin HD) at the rear panel of the printer system and are galvanically isolated from protective earth (PE) by means of an optocoupler semi-conductor route.

Each port can be configured as input and as output. This function however, is predefined in the printer software and cannot be changed by the user.

The following parameters can be changed and set by using the menu: debounce times and high or low active.

# Printer, internal circuitry

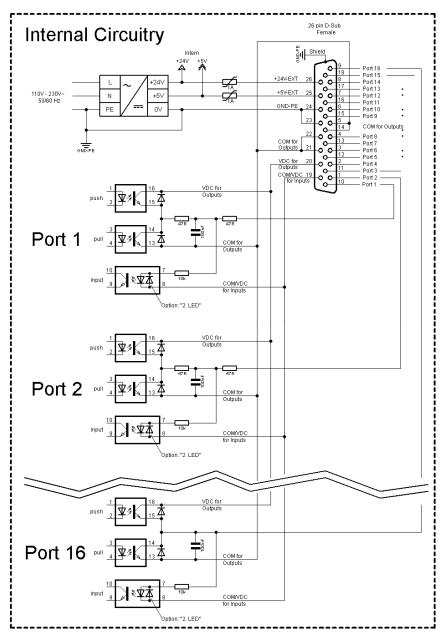


Figure 4

Compa II series Technical data

# Configuration of D-Sub socket

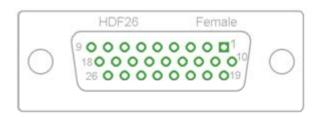


Figure 5

Port 1 to Port 16 = Assignment for I/O Profile 'Std\_Label'

Identification	Pin	Description / Function
Port 1	10	Print start and cut (Input)
Port 2	1	Reprint last printed label (Input)
Port 3	11	Counter Reset (Input)
Port 4	2	Option applicator only: Start application (Input)
Port 5	12	Error reset (Input)
Port 6	3	No function
Port 7	13	No function
Port 8	4	No function
Port 9	15	Error (Output)
Port 10	6	Print order activ (Output)
Port 11	16	Dispenser photocell: Label exists at dispenser photocell (Output)
Port 12	7	Single print (Output)
Port 13	17	Ready (Output)
Port 14	8	Option applicator only: Ready for application (Output)
Port 15	18	No function
Port 16	9	Prior warning for transfer ribbon end (Output)
COM/VDC for Inputs	19	Common reference potential of all control inputs. 'COM/VDC for Inputs' is usually connected with the (-) terminal of the control voltage and the control inputs are switched to active (+). By means of the option '2nd LED', 'COM/VDC for Inputs' can optionally be connected with the (+) terminal of the control voltage. Then, the control inputs are switched to active (-).
VDC for Outputs	20	Common supply connection of all control outputs. 'VDC for Outputs' must be connected with the (+) terminal of the control voltage. Never leave 'VDC for Outputs' open even if no output is used.
COM for Outputs	5,14 21,22	Common reference potential of all control outputs. 'COM for Outputs' must be connected with the (-) terminal of the control voltage.  Never leave 'COM for Outputs' open even if no output is used.
GND-PE	23,24	'GND-PE' is the reference potential of the '+5 VDC EXT' and '+24 VDC EXT' voltages provided by the printer system. 'GND-PE' is printer internally connected with protective earth (PE).

Technical data Compa II series

Identification	Pin	Description / Function
+ 5 VDC EXT	25	5 Volt DC output for external use. Max. 1 A. This voltage is provided from direct print module and can be used e.g. as control voltage. Never apply any external voltage to this output.
+ 24 VDC EXT	26	24 Volt DC output for external use. Max. 1 A.  This voltage is provided from direct print module and can be used e.g. as control voltage. Never apply any external voltage to this output.

### **Technical data**

Plug Connector				
Туре	D-Sub connector High Density 26-pin. / connector			
Manufacturer	W+P-Products			
Reference number	110-26-2-1-20			
Output Voltages (con	nected with GND-PE)			
+ 24 V / 1 A	Fuse: Polyswitch / 30 V / 1 A			
+ 5 V / 1 A	Fuse: Polyswitch / 30 V / 1 A			
Port 1 - 15				
Input				
Tension	5 VDC 24 VDC			
Impedance	47Ω + (100nF    10 kΩ)			
Output				
Tension	5 VDC 24 VDC			
Impedance	47Ω + (100nF    10 kΩ    47Ω)			
Current max.	High +15 mA Low -15 mA			
Port 16				
Input				
Tension	5 VDC 24 VDC			
Impedance	100nF    10 kΩ			
Output				
Tension	5 VDC 24 VDC			
Impedance	100nF    10 kΩ			
Current max.	High +500 mA (Darlington BCP56-16) Low - 500 mA (Darlington BCP56-16)			
Optocoupler				
Output	TCMT4106, CTR 100% - 300%, Vishay or TLP281-4(GB), CTR 100% - 600%, Toshiba			
Input	TCMT4106, CTR 100% - 300%, Vishay or TLP281-4(GB), CTR 100% - 600%, Toshiba			
Input Option 2nd LED	TCMT4600, CTR 80% - 300%, Vishay or TLP280-4, CTR 33% - 300%, Toshiba			

Compa II series Technical data

### Example 1

Device connection to a machine with S7-300 SPS.

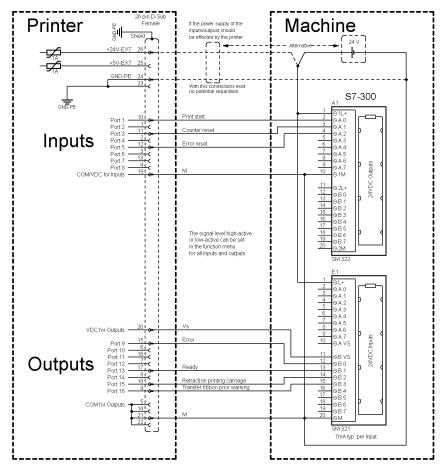


Figure 6

### Example 2

Device connection to a operating panel.

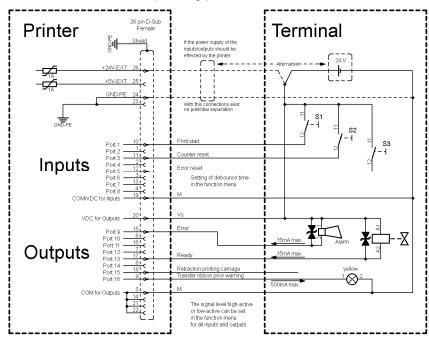


Figure 7

Technical data Compa II series

### Example 3

Device connection version if 'Option: 2. LED'.

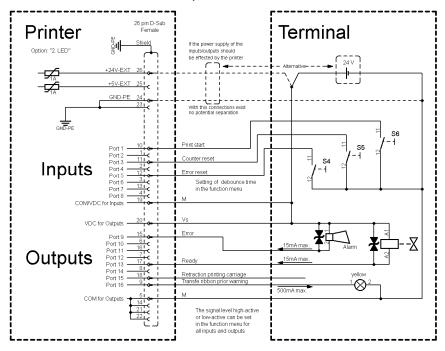


Figure 8

#### **Precautions**

When connecting a reed contact with a control input, the contact must have a switching capacity of min. 1 A in order to prevent the contact from sticking due to the inrush current. As an alternative, a suitable resistor can be connected in series.

If one of the printer's internal voltages '+5 VDC EXT' or '+24 VDC EXT' is used, an external fuse e.g. 0.5 AF, should be additionally installed to protect the printer electronics.

In the event of an inductive load, an antiparallel connected diode, for instance, must be used to discharge the induction energy.

In order to minimise the influence of leakage currents at control outputs, a resistor must, depending on what is connected, be installed in parallel with the load.

In order to avoid any damages to the printing system, the max. output currents must not be exceeded or outputs shorted.

Compa II series Technical data

### 3.2 Plug & Play

Plug & Play capable printers can be recognised automatically at parallel ports, USB-IEEE 1394- or infra-red connections but the last both are not important for our printers.

The following table shows the Plug & Play capability of the different operating systems.

Port		Wind	lows						
		95	98	Ме	NT4	2000	XP	Vista	7
	Support	<b>V</b>	<b>\</b>	<b>V</b>	<b>V</b>	<b>V</b>	<b>\</b>	<b>\</b>	>
LPT	LPT Recognition		Boot procedure,		×	Installation			
	by	Device manager							
	Support	×	<b>\</b>	<b>V</b>	s.b.	<b>V</b>	<b>\</b>	<b>\</b>	>
USB	Recognition	★ Hot Plug &		s.b.	Hot Plu	g & P	lay		
	by		Play	,					

The table above shows that USB provides the recognition during the connection in current operating mode, the so-called Hot-Plug & Play. Depending on the operating system, for the parallel interface the different possibilities are given:

#### Windows 95 / 98 / Me

Printers can be recognized during the starting procedure of Windows or by the Search for new hardware by means of the hardware wizard.

#### Windows 2000 / XP / Vista / 7

Printers can be recognized during the starting procedure of Windows or by the Search for new hardware by means of the hardware wizard or if the option 'Automatic recognition and installation of Plug&Play printer' and/or 'Search automatically for new hardware components and install' is activated.



### NOTICE!

If a driver is installed outside of the Plug & Play recognition, Windows reports at each restart that a new printer was found. In this case, the driver is to be installed anew by the Wizard. If the driver is certified for Windows, the reinstallation is executed automatically.



#### NOTICE!

Windows NT 4.0 does not support USB devices. However, some distributors offer drivers that support USB (without Plug & Play). Such a driver which suits to our printer is offered from BSQUARE.

For more information, visit their web side: www.bsquare.com or contact

BSQUARE Headquarters (USA) 888-820-4500 sales@bsquare.com BSQUARE (Europe) +49 (811) 600 59-0 europe@bsquare.com

Compa II series Installation

### 4 Installation

# Unpack the label printer

- ⇒ Lift the label printer out of the box.
- ⇒ Check the label printer for transport damages.
- ⇒ Check delivery for completeness.

### Scope of delivery

- · Label printer.
- Power cable.
- Empty core, mounted on transfer ribbon rewinder.
- Tear-off edge (basic printers only).
- Dispenser edge (printers with option dispenser only).
- Cutter unit (printers with option cutter only).
- Documentation.
- Printer driver on CD ROM.
- Labelstar Office LITE on CD ROM



#### **NOTICE!**

Retain original packaging for subsequent transport.

### 4.1 Setting up the label printer



#### **CAUTION!**

The label printer and the print media can be damaged by moisture and water.

- ⇒ Set up the label printer only in a dry place protected from sprayed water.
- ⇒ Set up label printer on a level, vibration-free and air draught-free surface.
- ⇒ Open cover of label printer.
- ⇒ Remove foam transportation safeguards near the printhead.

Installation Compa II series

## 4.2 Connecting the label printer

# Connecting to the power supply

The label printer is equipped with a versatile power supply unit. The device may be operated with a mains voltage of 110-230 V / 50-60 Hz without any adjustments or modifications.



#### **CAUTION!**

The label printer can be damaged by undefined switch-on currents.

- ⇒ Set de power switch to '0' before plugging in the label printer.
- ⇒ Insert power cable into power connection socket.
- ⇒ Insert plug of power cable into a grounded electrical outlet.

# Connecting to a computer or to a computer network



#### NOTICE!

Insufficient or missing grounding can cause faults during operation.

Ensure that all computers and connection cables connected to the label printer are grounded.

⇒ Connect label printer to computer or network with a suitable cable.

## 4.3 Switching the label printer on and off

Once all connections have been made:

⇒ Switch label printer on witch the power switch.

After switching on the label printer the main menu appears which shows the printer type, current date and time.

Compa II series Installation

# 4.4 Initiation of the label printer

After switching on the label printer the main menu appears which shows the printer type, current date and time.

Insert label material and transfer ribbon (see chapter 5. Loading media, page 29).

Go to menu *Label layout*, select menu item *Measure label* and start measuring (see chapter 6.4 Label layout, page 47).

Press key \_\_\_\_ to finish measuring.



### NOTICE!

To enable correct measuring, at least two completed labels have to be passed through (not for continuous labels).

During measuring the label and gap length small differences can occur. Therefore the values can be set manually in menu *Label layout/Label and Gap*.

Compa II series Loading media

# 5 Loading media



#### NOTICE!

For adjustments and simple installation work, use the accompanying hexagonal wrench located in the bottom section of the print unit.

No other tools are required for the work described here.

## 5.1 Loading label roll



#### NOTICE!

When printing small label material the right plunger is to be positioned above the outer label edge.

# Loading label roll in tear-off mode

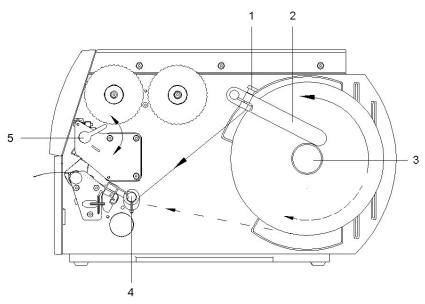


Figure 9

- 1. Loosen knurled screw (1), turn guiding (2) upwards and move it to the outside as far as possible.
- 2. Insert label roll on the roll holder so you can see the side from above which can be printed on.
- 3. Unwind a longer label strip: For tear-off and cutter mode: approx. 40 cm
- 4. Move label roll as far as it will go to the housing wall.
- 5. Turn guiding (2) upwards to the roll holder (3) and push it towards the label roll to decelerate it when unwinding.
- 6. Tighten knurled screw (1).

Loading media Compa II series

# Inserting label material into print unit

- 1. Turn lever (5) counter clockwise to lift up the printhead.
- 2. Push label guiding on deviating shaft (4) all the way out.
- 3. Guide label material below the deviating shaft (4) and the label photocell so it leaves the print unit between printhead and print roller.
- 4. Push label guiding on deviating shaft (4) against the outer edge of the label material.

### Setting label photocell

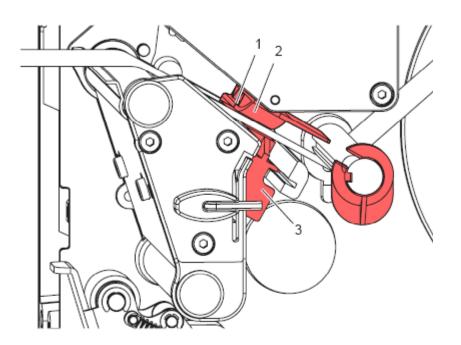


Figure 10

The label sensor (2) can be shifted perpendicular to the direction of paper flow for adaptation to the label medium. The sensor unit (1) of the label sensor is visible from the front through the print unit and is marked with an indentation in the label sensor retainer.

⇒ Position label sensor with tab (3) in such a way that the sensor (1) can detect the label gap or a reflex or perforation mark.

If the labels deviate from a rectangular shape:

⇒ Align label sensor using the tab (3) with the front edge of the label in the direction of paper flow.

For use in tear-off mode only:

⇒ Turn red lever clockwise to lock the printhead.

Compa II series Loading media

# Loading label roll in rewind mode

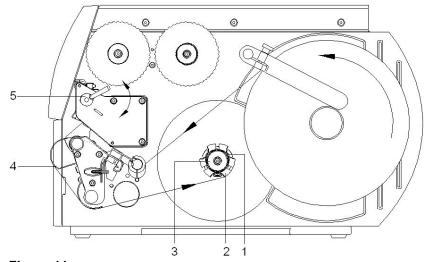


Figure 11

In rewind mode the labels are wound up internally after printing for later use.

- 1. Guide label strip around the deviating shaft (4) to the internal rewinder (2).
- 2. Hold rewinder (2) firmly and turn knob (3) clockwise until it stops.
- 3. Push label strip under a bracket (1) of the rewinder and turn knob (3) counter clockwise until it stops.
- 4. Turn rewinder (2) counter clockwise to tighten the label strip.
- 5. Turn lever (5) clockwise to lock the printhead.

Loading media Compa II series

# Loading label roll in cutter mode

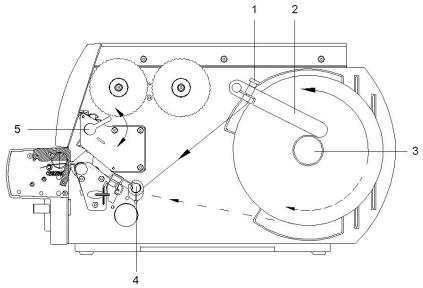


Figure 12

- 1. Loosen knurled screw (1), turn guiding (2) upwards and move it to the outside as far as possible.
- 2. Insert label roll on the roll holder so you can see the side from above which can be printed on.
- Unwind a longer label strip: For tear-off and cutter mode: approx. 40 cm
- 4. Move label roll as far as it will go to the housing wall.
- 5. Turn guiding (2) upwards to the roll holder (3) and push it towards the label roll to decelerate it when unwinding.
- 6. Tighten knurled screw (1).

# Inserting label material into print unit

- 1. Turn lever (5) anticlockwise to lift up the printhead.
- 2. Push label guiding on deviating shaft (4) all the way out.
- 3. Guide label material below the deviating shaft (4) and the label photocell so it leaves the print unit between rotating and linear cutter edge.
- 4. Push label guiding on deviating shaft (4) against the outer edge of the label material.

Compa II series Loading media

# Loading label roll in dispenser mode

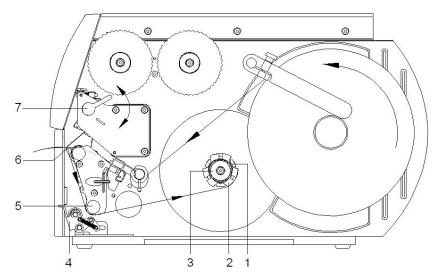


Figure 13

In dispensing mode the labels are removed after printing, and only the liner is wound up internally.

- 1. Lift up pinch roller (4) off the deviating shaft (5).
- 2. Remove labels from the first 100 mm of the backing paper.
- 3. Guide liner to the rewinder (2) around the peel off edge (6) and deviating shaft (5).
- 4. Hold rewinder (2) firmly and turn knob (3) in clockwise direction as far as it will go.
- Push backing paper under a bracket (1) of the rewinder (2) and turn knob (3) counter clockwise as far as it will go.
   The rewinder is fully spread, thus gripping the backing paper firmly.
- 6. Turn rewinder (2) counter clockwise to tighten the backing paper.
- 7. Turn lever (7) clockwise to lock the printhead.

Loading media Compa II series

# Setting the head locking system

The printhead is pushed on via two plungers (1). The location of the right plunger must be set to the width of the label medium used so as to:

- achieve even print quality across the entire label width,
- prevent wrinkles in the feed path of the transfer ribbon,
- prevent premature wearing of the print roller and printhead.

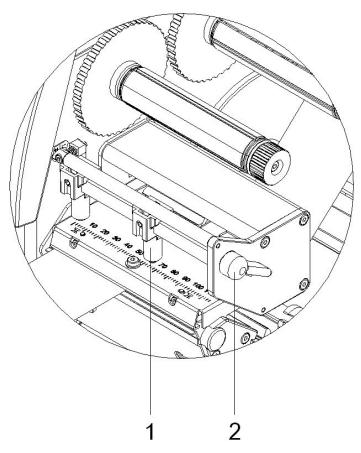


Figure 14

- 1. Turn lever (2) clockwise to lock the printhead.
- 2. Position the right plunger (1) onto the centre of the used label material.
- During the adjustment, place the right plunger (1) in direction of the outer label edge.
   Take care of the quality of the printout.



### NOTICE!

Position the right plunger (1) as far as possible at the label centre.

Position the right plunger (1) only as far as necessary to the outer label edge.

Compa II series Loading media

# 5.2 Removing wound roll

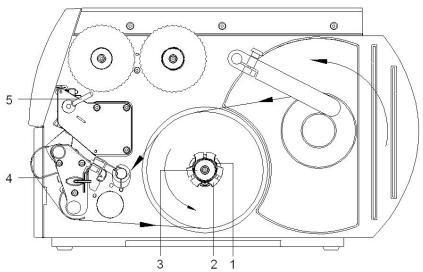


Figure 15

- 1. Turn lever (5) anticlockwise to lift up printhead.
- 2. Cut label strip and wind it fully around the rewinder (2).
- 3. Hold rewinder (2) firmly and turn knob (3) clockwise. The rewinder spindle relaxes and the wound roll is released.
- 4. Remove wound roll from rewinder (2).

Loading media Compa II series

## 5.3 Loading fanfold labels

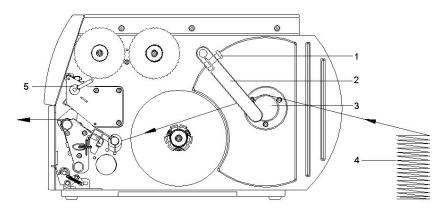


Figure 16

- 1. Loosen knurled screw (1) and slide guiding (2) outward completely and swivel it downward past the roll retainer (3).
- 2. If core adapters are mounted on the roll retainer (3), remove core adapters.
- 3. Position label stack (4) behind the label printer. Ensure that the labels on the strip are visible from above.
- 4. Guide label strip to print unit via the roll retainer (3).
- 5. Push guiding (2) against the label strip, swivel it upwards against the roll retainer and tighten knurled knob (1).
- 6. Guide label strip through the print unit (see section Inserting label material into print unit, page 30).
- 7. Set label photocell (see section on page 30).
- 8. Set head locking system (see section on page 34).
- 9. Turn lever (5) clockwise to lock the printhead.

Compa II series Loading media

# 5.4 Loading transfer ribbon



#### NOTICE!

For the thermal transfer printing method it is necessary to load a ribbon, otherwise when using the printer in direct thermal print it is not necessary to load a ribbon. The ribbons used in the printer have to be at least the same width as the print media. In case the ribbon is narrower than the print media, the printhead is partly unprotected and this could lead to early wear and tear.

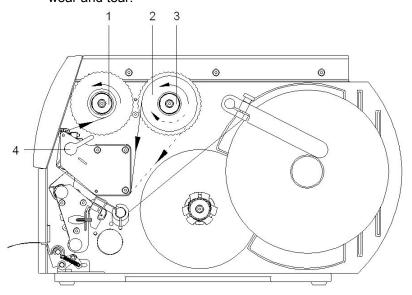


Figure 17



#### NOTICE!

Before a new transfer ribbon roll is loaded, the printhead must be cleaned using printhead and roller cleaner (97.20.002). For detailed information, please see page 82.

The handling instructions for the use of Isopropanol (IPA) must be observed. In the case of skin or eye contact, immediately wash off the fluid thoroughly with running water. If the irritation persists, consult a doctor. Ensure good ventilation.

- 1. Turn lever (4) counter clockwise to lift up the printhead.
- 2. Slide transfer ribbon roll (2) as far as it will go onto the ribbon supply hub (3) so that the colour coating of the ribbon faces downward when being unwound. No rotation direction is specified for the ribbon supply hub (3).
- 3. Hold transfer ribbon roll (2) firmly and turn knob on ribbon supply hub (3) counter clockwise until the transfer ribbon roll is fixed.
- 4. Slide suitable transfer ribbon core onto the transfer ribbon rewinder (1) and fix it in the same way.
- 5. Guide transfer ribbon through the print unit.
- 6. Fix starting strip of transfer ribbon to the transfer ribbon core (1) with adhesive tape. Ensure counter clockwise rotation direction of the transfer ribbon rewinder.

Loading media Compa II series

7. Turn transfer ribbon rewinder (1) counter clockwise to smooth out the feed path of the transfer ribbon.

8. Turn lever (4) clockwise to lock the printhead.



#### **NOTICE!**

As for the electrostatic unloading the thin coating of the thermal printhead or other electronic parts can be damaged, the transfer ribbon should be antistatic.

The use of wrong materials can lead to printer malfunctions and the guarantee can expire.

# 5.5 Setting feed path of transfer ribbon

Transfer ribbon wrinkling can lead to print image errors. Transfer ribbon deflection can be adjusted so as to prevent wrinkles (see section Head locking system, page 34).



#### NOTICE!

The adjustment is best carried out during printing.

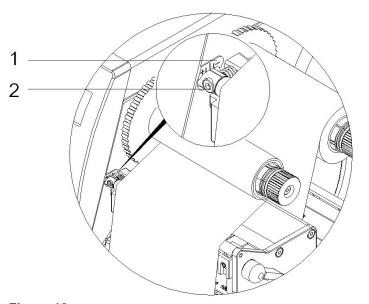


Figure 18

- 1. Read current setting on the scale (1) and record if necessary.
- 2. Turn screw (2) with hexagonal wrench and observe the behaviour of the ribbon.

In + direction, the inner edge of transfer ribbon is tightened, and the outer edge is tightened in the – direction.

Compa II series Loading media

# 5.6 Removing and/or installing rewind guide plate

# Removing and/or installing rewind guide plate, dispenser edge or tear-off edge

To convert the printer for use in another operating mode, a rewind guide plate, a peel off plate or a tear-off plate may need to be installed.



#### **NOTICE!**

For printer versions with a locking system on the rewind roller, the locking system on the rewind roller must be removed for operation in rewind mode before installation of the rewind guide plate.

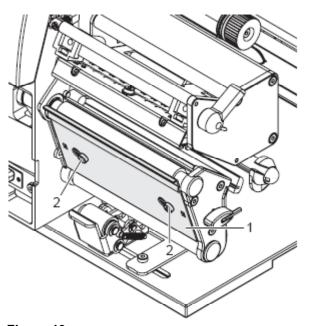


Figure 19

#### Removing plate

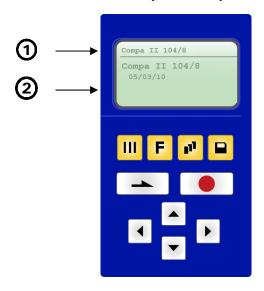
- 1. Loosen screws (2) several turns.
- 2. Slide plate (1) to the right and remove it.

#### Installing plate

- 1. Place plate (1) onto the screws (2) and slide to the left completely.
- 2. Tighten screws (2).

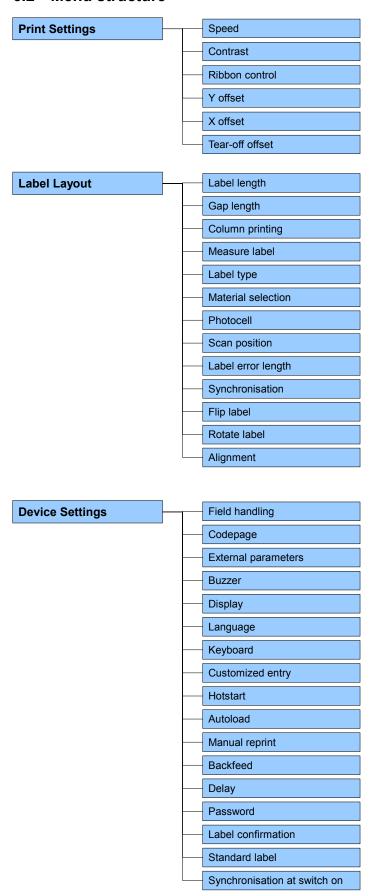
# 6 Function menu

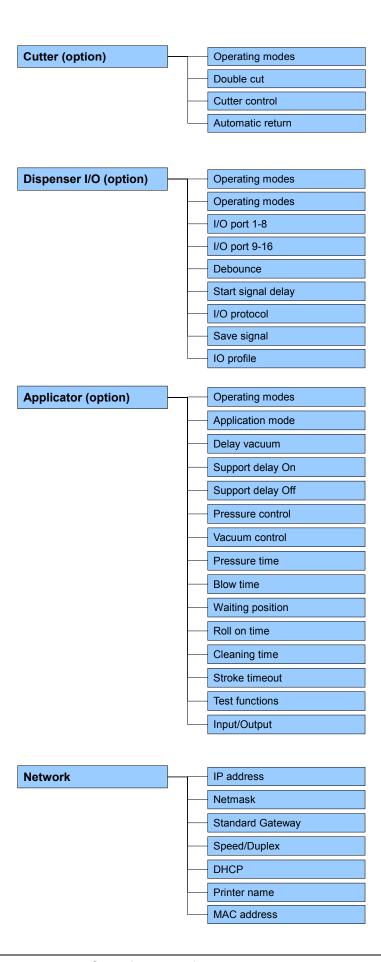
# 6.1 Operation panel

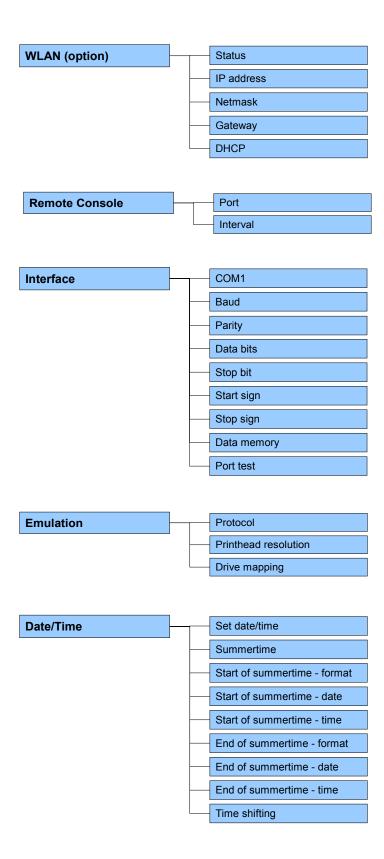


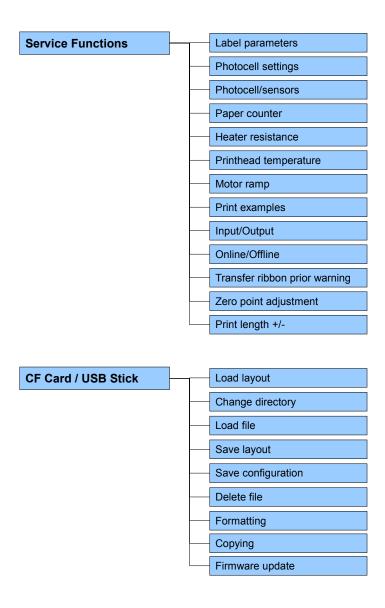
1	The top line of the graphic display shows the printer type.
2	The graphic display shows information about the current status of the printer and the print order, reports errors and shows the printer settings in the menus.
III	Back to the main menu. Start a test print. Delete a stopped print order.
F	Change to the function menu. In function menu: one menu item back.
III	Change to the quantity (number of pieces) menu.  Press keys and to select the number of labels that should be printed.
	Change to the menu of the CF card.
	In main menu: feed of one label. In function menu: skip to the next menu item.
	Confirm settings and modifications. Stop and continue current print orders. Delete a stopped print order with key No further label of the print order is printed.
•	Return to the previous input field.  Press keys  and to change the values.
•	Skip to the next input field.  Press keys and to change the values.
	Increase figure at the cursor position.
•	Decrease figure at the cursor position.

# 6.2 Menu structure









### 6.3 Print settings

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key \_\_\_\_ to select the menu *Print settings*.

#### **Speed**

Indication of print speed in mm/s (see chapter Technical data, page 15). The print speed can be determined for each print order anew. The setting of print speed affects also the test prints.

#### Contrast

Indication of value to set the print intensity when using different materials, print speeds or printing contents.

Value range: 10% ... 200 %.

Step size: 10%.

Press key to arrive the next menu item.

#### Ribbon control

Examination if the transfer ribbon roll is to end or if the ribbon was torn at the unwinding roll.

**Off:** The ribbon control is deselected, i.e. the printer continues without an error message.

On: The ribbon control is selected, i.e. the current print order is interrupted and an Error Message appears at the printer display. **Strong sensibility:** The printer reacts immediately to the end of the transfer ribbon.

**Weak sensibility:** The printer reacts at approx. 1/3 more slowly to the end of the transfer ribbon.

Press key \_\_\_\_ to arrive the next menu item.

### Y displacement

Indication of initial point displacement in mm.

Displacement of the complete print in paper direction. With positive

values the print in paper direction starts later.

Value range: -30.0 ... +90.0.

Press key to arrive the next menu item.

#### X displacement

Displacement of the complete print transverse to the paper direction. The displacement is possible only up to the edges of the printing zone and is determined by the width of the focal line in printhead.

Value range: −90.0 ... +90.0.

Press key \_\_\_\_ to arrive the next menu item.

Tear-off

Indication of value to which the last label of a print order is moved forward and is moved back to the beginning of label at a new print start. Labels can be torn off after terminating the print order without a label loss by tearing up.

Default value: 13 mm. Value range: 0 ... 70.0 mm.

#### 6.4 Label layout

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the *Label layout* menu.

Press key \_\_\_\_ to select the menu.

Label length Indication of label length in mm

(see chapter Technical data, page 15).

Gap length Indication of distance between two labels in mm

(not for continuous labels). Minimum value: 1 mm.

Press key to arrive the next menu item.

Column printing Indication of width of one label as well as how many labels are placed

side by side (see chapter 11.1 Column printing, page 99).

Press key \_\_\_\_ to arrive the next menu item.

**Measure label** Press key to start measuring. The printer stops automatically

after termination of measuring. The determined values are displayed

and saved.

Press key to arrive the next menu item.

Label type Generally adhesive labels are set. Press key to select continuous

labels. If the menu item Label length/Gap length contains a gap value,

this value is added to the label length..

Press key \_\_\_\_\_ to arrive the next menu item.

**Material selection** Selection of the used label and transfer ribbon material.

Press key to arrive the next menu item.

**Photocell** Selection of the used photocell.

The selection of one of the following photocell types is possible:

transmission photocell normal and inverse, reflexion photocell normal

and inverse (see chapter 11.5 Photocells, page 106).

**Scan position (AP)** Entry of percental label length by that the label end is searched.

Marks onto the label can be skipped.

Press key to arrive the next menu item.

Label error length In case an error occurs, indication after how many mm a message

appears in the display.

Value range:1 mm ... 999 mm.

**Synchronisation On:** If a label is missed on the liner an error message is displayed.

**Off:** Missing labels are ignored, i.e. it is printed into the gap.

Press key to arrive the next menu item.

Flip label The axis of reflection is in the middle of the layout. If the label width

was not transferred to the printer, automatically the default label width i.e. the width of the printhead is used. It is recommended to use labels with the same width as the printhead. Otherwise this can cause

problems in positioning.

Press key to arrive the next menu item.

**Rotate label** According to standard the label is printed ahead with a rotation of 0°. If

the function is activated, the label is rotated by 180° and printed in

reading direction.

Press key to arrive the next menu item.

Alignment The adjustment of label is effected only after Flip/Rotate label, i.e. the

adjustment is independent of the functions Flip label and Rotate label.

**Left:** The label is aligned at the left-most position of printhead. **Centre:** The label is aligned at central point of printhead. **Right:** The label is aligned at right-most position of printhead.

### 6.5 Device settings

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the *Device settings* menu.

Press key \_\_\_\_ to select the menu.

#### Field handling

Off: The complete print memory is deleted.

**Keep graphic:** A graphic res. a TrueType font is transferred to the printer once and stored in the printer internal memory. For the following print order only the modified data is transferred to the printer. The advantage is the saving of transmitting time for the graphic data. The graphic data created by the printer itself (internal fonts, bar codes, ...) is generated only if they were changed. The generating time is saved.

**Delete graphic:** The graphics res. TrueType fonts stored in the printer-internal memory is deleted but the other fields are kept.

Press key to arrive the next menu item.

#### Codepage

Indication of the font used in the printer. The following possibilities are available:

Codepage 1252 West European (former ANSI)

Codepage 437 English

Codepage 850 Western European

Codepage 852 Slavic

Codepage 857 Turkish

Codepage 1250 Central and East European

Codepage 1251 Cyrillic

Codepage 1253 Greek

Codepage 1254 Turkish

Codepage 1257 Baltic

WGL4

Please find the tables referring to the above mentionned character sets on www.carl-valentin.de/Downloads.

Press key to arrive the next menu item.

### **External parameters**

**Label dimension only:** The parameters for label length, gap length and label width can be transferred to the printer. All other parameter settings are to be made directly at the printer.

**On:** Sending parameters such as print speed and contrast via our label creation software to the printer. Parameters which are set directly at the printer before are no longer considered.

Off: Only settings made directly at the printer are considered.

Press key to arrive the next menu item. On: An acoustic signal is audible when pressing a key. **Buzzer** Value range: 1 ... 7. Off: No signal is audible. **Display** Setting of display contrast. Value range: 35 ... 85. Press key to arrive the next menu item. Selection of language in which you want to display the text in the **Printer language** printer display. At the moment the following languages are available: German, English, French, Spanish, Portuguese, Dutch, Italian, Danish, Finnish, Polish, Czch and Russian. Press key to arrive the next menu item. **Keyboard layout** Selection of region for the desired keyboard layout. The following possibilities are available: Germany, England, France, Greece, Spain, Sweden, US, Russia. Press key to arrive the next menu item. On: The question referring the customized variable appears once **Customized entry** before the print start at the display. **Auto:** The question referring the customized variable appears again after print end. Additionally a query appears demanding the number of copies that should be print. Auto no quant: The question referring the customized variable appears again after print end. However, the same number of copies is printed. This number was defined once at the start of the print order. Off: No question appears at the display. In this case the stored default value is printed. Press key \_\_\_\_\_ to arrive the next menu item. On: Continue an interrupted print order after switching on the printer Hotstart anew. Off: After switching off the printer the complete data is lost (see chapter 11.4 Hotstart, page 103). Press key to arrive the next menu item. **Autoload** On: A label which was loaded once from CF card can be loaded again automatically after a restart of printer.

again. Press key to start the print with input of number of labels.

Procedure: The used label is saved onto CF card. The label is loaded from CF card and printed. After switching the printer Off and again On, the label is loaded from CF card automatically and can be printed



#### NOTICE!

The last loaded label from CF card is always again loaded after a restart of printer.

**Off:** After a restart of printer the last used label must be again loaded manually from CF card.



#### **NOTICE!**

A common use of the functions Autoload and Hotstart is not possible. For a correct Autoload procedure the Hotstart must be deactivated in the printer.

Press key to arrive the next menu item.

#### **Manual reprint**

**Yes:** I In case an error occurred and printer is in stopped mode then you can reprint the last printed labels by means of keys and . No: Only blank labels were advanced.

Press key to arrive the next menu item.

#### **Backfeed**

The backfeed was optimised in the operating modes dispenser (optional), cutter (optional) and tear off. Now, when driving into the offset, the following label is 'pre-printed' if possible and therefore the backfeed of label is no necessary and time can be saved.

#### Delay

The adjustable deceleration time is only for mode 'backfeed automatic' of importance (see chapter 11.3, page 102).

Press key to arrive the next menu item.

#### **Password**

By a password several functions can be blocked, so the user cannot work with them. There are several applications in which the use of password protection makes sense (see chapter 11.3 Password, page 102).

Press key to arrive the next menu item.

#### Label confirmation

**On:** A new print order is only printed after confirmation at the device. An already active continuing print order is printed as long as the confirmation is effected at the device.

Off: No query appears at the display of control unit.

Press key \_\_\_\_ to arrive the next menu item.

#### Standard label

**On:** If a print order is started without previous definition of label, the standard label is printed.

P OS 108/12 R V1:50 (Build 0001 ) NO LABEL DATA

**Off:** If a print order is started without previous definition of label, an error message appears in the display.

# Synchronisation at print start

Press key to arrive the next menu item.

**Off:** In order to start the measurement procedure you have to change to the menu *Measure label*.

**Measure:** After switching on the printer, the loaded label is automatically measured.

**Feed:** After switching on the printer the label is synchronised to the beginning of label. For this one or multiple labels are advanced.

#### 6.6 Network

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the *Network* menu.

Press key \_\_\_\_ to select the menu.

For more information, please see the separate manual.

#### 6.7 Remote console

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the *Remote console* menu.

Press key \_\_\_\_ to select the menu.

For more information please contact our sales department.

#### 6.8 Interface

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the *Interface* menu.

Press key \_\_\_\_ to select the menu.

# COM1 / Baud / P / D / S

#### COM1:

0 - serial interface Off.

- 1 serial interface On.
- 2 serial Interface On, no error message occurs in case of a transmission error.

#### Baud:

Indication of bits which are transferred per second (speed of data transfer)

Value range: 1200, 2400, 4800, 9600, 19200, 38400, 57600 and 115200.

# P = Parity:

N - No parity

E - Even

O - Odd

Please observe that the settings correspond to those of the printer.

#### D = Data bits:

Setting of data bits. Value range: 7 or 8 Bits.

C - Stop bito:

# S = Stop bits:

Indication of stop bits between bytes.

Value range: 1 or 2 stop bits.

Press key to arrive the next menu item.

#### Start sign / End sign

**SOH:** Start of data transfer block → Hex format 01

ETB: End of data transfer block → Hex formal 17

Two different start / en signs can be set. The settings are normally SOH = 01 HEX and ETB = 17 HEX. Several host computers cannot process these signs and therefore SOH = 5E HEX and ETB = 5F cannot be set.

Press key \_\_\_\_\_ to arrive the next menu item.

#### **Data memory**

Standard: After starting a print order the printer buffer receives data

as long as it is filled.

Advanced: During a current print order data is received and

processed.

**Off:** After starting a print order no more data is received.

Press key to arrive the next menu item.

#### Port test

Check whether the data are transferred via the interface.

Press the and keys to select standard (on). Press the key and the data sent via any port (COM1, LPT, USB, TCP/IP) is printed.

#### 6.9 Emulation

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the *Emulation* menu.

Press key \_\_\_\_ to select the menu.

#### **Protocol**

CVPL: Carl Valentin Programming Language

**ZPL:** Z ebra<sup>®</sup> Programming Language

Change between CVPL protocol and ZPL II® protocol.

Press key \_\_\_\_ to confirm the selection.

The printer performs a restart and ZPL II<sup>®</sup> commands are transformed into CVPL commands internally by the printer and then executed by the printer.

In menu Protocol, press key to arrive the next menu item.

#### **Printhead resolution**

At activated ZPL II<sup>®</sup> emulation the printhead resolution of the emulated printer must be set, e.g. 11.8 Dot/mm (= 300 dpi).



#### NOTICE!

If the printhead resolution of the Zebra<sup>®</sup> printer differs from that of the Valentin printer, then the size of objects (e.g. texts, graphics) complies not exactly.

Press key to arrive the next menu item.

#### **Drive mapping**

The access to Zebra® drives

B: CF card

R: RAM Disk (standard drive, if not indicated)

is rerouted to the corresponding Valentin drives

A: Compact Flash

R: RAM Disk

This can be necessary if the available space on the RAM disk (at present. 512 KByte) is not sufficient or if bitmap fonts are downloaded to the printer and be stored permanently.



#### **NOTICE!**

As the printer build-in fonts in Zebra<sup>®</sup> printers are not available in Valentin printers, this can cause small differences in the text image.

#### 6.10 Date & Time

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the *Date/Time* menu.

Press key \_\_\_\_ to select the menu.

# Setting of date and time

The upper line of display shows the current date, the second line the current time. Press keys to arrive the next input field. Press keys and to increase and/or decrease the figures at the cursor position.

Press key to arrive the next menu item.

#### **Summertime**

**On:** Printer automatically adjust clock for daylight saving changes. **Off:** Summertime is not automatically recognized and adjusted.

Press key to arrive the next menu item.

# Start of summertime – Format

Select the format in which you want to define beginning summertime. The above example indicates the default setting (European format).

DD = day WW = week WD = weekday

MM = month YY = year next day = only next day is taken

into consideration

Press key \_\_\_\_ to arrive the next menu item.

# Start of summertime – Date

By means of this function you can enter the date at which summertime has to start. This entry refers to the previously selected format. Example: summertime is automatically adjusted at last Sunday in March (03).

Press key to arrive the next menu item.

# Start of summertime – Time

By means of this function you can define the time when you want to start summertime.

Press key to arrive the next menu item.

# End of summertime – Format

Select the format in which you want to define end of summertime. The example above indicates the default setting (European format).

Press key to arrive the next menu item.

# End of summertime – Date

By means of this function you can define the date when you want to stop summertime. The entry refers to the previously selected format. Example: summertime is automatically adjusted at last Sunday in October (10).

Press key \_\_\_\_ to arrive the next menu item.

# End of summertime – Time

By means of this function you can define the time when you want to stop summertime.

Press key to arrive the next menu item.

#### Time shifting

By means of this function you can enter time shifting in hours and minutes (for automatically adjustment from summer and wintertime). This entry refers to the currently set printer time.

#### 6.11 Service functions



#### NOTICE!

So that the distributor res. the printer manufacturer in case of service can offer fast support, the printer is equipped with the menu *Service functions*.

Necessary information such as selected parameters can be taken directly from the printer. More details such as version of firmware or font are shown from the *Main menu*.

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the Service functions menu.

Press key \_\_\_\_ to select the menu.

#### Label parameters

Indication of label parameters in Volt.

A: Indication of minimum value.

**B:** Indication of difference between minimum and maximum value. **C:** Indication of trigger level. The value is ascertained while measuring and can be changed.

Press key to arrive the next menu item.

#### **Photocell configuration**

This function enables definition of photocell levels.

In case of problems while positioning or measuring of label, levels for label photocell can be set manually. Make sure that a large hub as possible (above the label >3 V, above the gap <1 V) is set.

Press key \_\_\_\_ to arrive the next menu item.

#### Photocell parameters

DLS: Indication of transmission photocell level in Volt. RLS: Indication of reflexion photocell level in Volt. SLS: Indication of peel off photocell level in Volt.

TR: Indication of transfer ribbon photocell status

(either 0 or 1).

**H:** Indication of printhead position.

0 = printhead down 1 = printhead up

Press key \_\_\_\_ to arrive the next menu item.

#### Paper counter

**D:** Indication of printhead attainment in meters. **G:** Indication of printer attainment in meters.

Press key \_\_\_\_ to arrive the next menu item.

#### **Heater resistance**

To achieve a high print quality, the indicated Ohm value must be set after an exchange of printhead.

Printhead temperature

Indication of printhead temperature. The printhead temperature corresponds normally to the room temperature. In case the maximum printhead temperature is exceeded, the current print order is interrupted and an error message appears at the printer display.

Press key

to arrive the next menu item.

Motor Ramp This function is often used for high printing speed as the tearing of

transfer ribbon can be prevented.

The higher the '++' value is set, the slower the feeding motor is

accelerated.

The smaller the '—' value is set, the faster the feeding motor is

decelerated.

Press key to arrive the next menu item.

Print examples Settings: Printout of all printer settings such as speed, label and

transfer ribbon material.

Bar codes: Printout of all available bar code types.

Fonts: Printout of all available font types.

Press key \_\_\_\_ to arrive the next menu item.

**Input/Output** Indication of signal level which indicates the signal a print order is

started. 0 – Low 1 – High

Press key \_\_\_\_ to arrive the next menu item.

Online / Offline This function is activated e.g. if the transfer ribbon is to be changed. It

is avoided that a print order is processed although the module is not ready. If the function is activated then press the key to change between Online and Offline mode. The respective state is indicated in the display.

Standard: Off

**Online:** Data can be received by interface. The keys of the foil keyboard are only active, if you changed in the Offline mode with key

**Offline:** The keys of the foil keyboard are still active but received data are not processed. If the module is again in Online mode then new print orders can be again received.

Press key to arrive the next menu item.

# Transfer ribbon advance warning

Before the end of transfer ribbon, a signal is send by the control output.

#### Warning diameter

Setting of transfer ribbon advance warning diameter.

In case you enter a value in mm then a signal appears via control output when reaching this diameter (measured at transfer ribbon roll).

#### Reduced speed (v)

Setting of the reduced print speed. This can be set in the limits of the normal print speed. Additionally there are the following settings:

-: No reduced print speed

**0**: Printer stops at reaching the warning diameter and indicates 'ribbon error'.

Press key to arrive the next menu item.

#### Zero point adjustment

Indication of value in 1/100 mm.

After replacing the printhead - the print cannot be continued at the same position on the label, the difference can be corrected.



#### NOTICE!

The value for zero point adjustment is set ex works. After replacing the printhead, only service personnel are allowed to set this value anew.

Press key to arrive the next menu item.

#### Print length +/-

Indication of print layout correction in percent.

By mechanical influences (e.g. label roll size) the print layout can be printed increased and reduced to its original size.

Value range: +10.0% ... −10.0%

#### 6.12 Main menu

Switch on the label printer and the display shows the main menu. The main menu shows information such as printer type, current date and time, version number of firmware and the used FPGA.

The selected display is shown for a short time, then the indication returns to the first information.

Press key \_\_\_\_ to arrive the next information display.

Compa II series Options

# 7 Options

#### 7.1 Cutter



#### **CAUTION!**

Risk of injury, particularly during maintenance, the cutter blades are sharp!

- ⇒ Switch off the before attaching the cutter!
- ⇒ The cutter may only be used when it is mounted on the printer!
- Do not try to cut any materials which exceed the maximum width or thickness specifications.
- ⇒ Do NOT touch the area of the moving blades!

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the *Cutter* menu.

Press key \_\_\_\_ to select the menu.



#### **NOTICE!**

The menu item cutter is only displayed if the printer recognizes the option via cutter photocell when switching on the printer.

In the upper line of display, the cutter mode can be selected.

In the line below, the cutter offset (approx. 20 mm) can be set.

Press key 
to change to the next operating mode.

### **Operating modes**

#### Off:

The print order is processed without cutting.

#### Without backfeed:

A cut is effected after each label.

We recommend using this operating mode if no data which is to print is in the upper part of the label.

#### With backfeed:

A cut is effected after each label.

#### Interval with final cut:

A cut is effected after a fixed number of labels which you have to enter at the print start and additionally at the end of the print order.

#### Interval without final cut:

A cut is effected after a fixed number of labels which you have to enter at the print start. At the end of the printer order no cut is effected except when the set interval comes to the end of the print order.

#### Final cut:

A cut is only effected at the end of the print order.

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> Select the desired cutter operating mode, then press key \_\_\_\_\_ to select additional functions.

**Double cut** When using this function, after the first cut a feed with the set offset is

effected and then cut anew. After the cut a back feed to the printing

position is effected.

Press key to arrive the next menu item.

Automatic: After each printed label a cut is released. **Cutter control** 

Extern: A cut is released by an external I/O. External can only be selected if the label printer is equipped with option external I/O Nach

jedem gedruckten Etikett wird ein Schnitt ausgelöst.

Press key \_\_\_\_\_ to arrive the next menu item.

On: The label is pulled back immediately after the cut. **Automatic return** 

Off: The label is pulled back only before the next print.

Single cut In case you are in the main menu or a print order has been stopped

The type of the single cut depends on the set cutter mode, offset and

the value set for the double cut.

Compa II series Options

# 7.2 Dispenser I/O



#### NOTICE!

In order to operate the printer in dispensing mode a print order has to be started and the printer has to be in 'waiting' mode.

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the *Dispenser I/O* menu.

Press key \_\_\_\_ to select the menu.

In the upper line of display, the operating mode can be selected.

In the line below, the dispenser I/O offset (approx. 20 mm) can be set.

Press key to change to the next operating mode.

**Operating modes** 

Offset

#### Off:

It is printed without the labels are dispensed.

#### I/O static:

The input signal evaluated, i.e. it is printed as long as the signal exists. The number of labels which was entered at the print start is printed.

The set dispenser offset is not taken into consideration.

#### I/O static continuous:

For description of this operating mode, see I/O static.

Continuous means that it is printed as long as new data is transferred via interface

The set dispenser offset is not taken into consideration.

#### I/O dynamic:

The external signal is evaluated dynamically, i.e. is the printer in 'waiting' mode a single label is printed at each signal changing. After the print the set dispenser offset is executed, i.e. a backfeed is effected.

### I/O dynamic continuous:

For description of this operating mode, see I/O dynamic.

Continuous means that it is printed as long as new data is transferred via interface.

### Photocell:

The printer is controlled via photocell. The printer prints automatically a label if the user takes away the label at the dispensing ledge. The print order is finished when the target number of labels is reached.

#### Photocell continuous:

For description of this operating mode, see Photcell.

Continuous means that it is printed as long as new data is transferred via interface.

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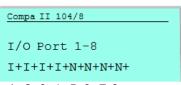
# Additional parameters for Dispenser I/O

After selection of desired Dispenser I/O operating mode, press key to select additional parameters.

I/O Port 1-8 and I/O Port 9-16

Definition of port functions:

2 sign show the current setting for each port.



Port 1 2 3 4 5 6 7 8

because of space reasons, the port number cannot be indicated)

The first sign specifies the following:

I = Port operates as Input

O = Port operates as Output

N = Port has no function (not defined)

These settings cannot be modified.

The second sign specifies the following:

+ = Active signal level is 'high' (1)

- = Active signal level is 'low' (0)

x = Port is deactivated

& = Function is executed at each change of the signal level

s = Status can be enquired/influenced by interface The printer-internal function is deactivated.

The modification of the signal level is only taken into consideration for the operating modes I/O static, I/O dynamic, I/O static continuous and I/O dynamic continuous.

Press key to arrive the next parameter.

**Debounce** 

Indication of debounce time of the dispenser input. The setting range of the debounce time is between 0 and 100 ms.

In case the start signal is not clear then you can debounce the input by means of this menu item.

Press key to arrive the next parameter.

Start signal delay

Indication in time per second of the delay for the start signal. Value range: 0.00 ... 9.99.

Press key to arrive the next parameter.

I/O protocol

Indication of interface at which the modifications of input signals (I/O) are sent.

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in connection with Netstar PLUS

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Press key to arrive the next parameter.

### Save signal

**On:** The start signal for the next label can already be released during printing the current label. The signal is registered from the printer. The printer starts printing the next label immediately after finishing the current one. Therefore time can be saved and performance be increased.

**Off:** The start signal for the next label can only be released if the current label is printed to the end and the printer is again in 'waiting' state (output 'ready' set). If the start signal was released already before, so this is ignored.

Press key to arrive the next parameter.

I/O Profile

Selection of the available configurations *Std\_Label* (factory setting) or *StdFileSetLabel*.

List of registered functions for Std\_Label

1	Print start and cut (Input)
2	Reprint last printed label (Input)
3	Counter reset (Input)
4	Option applicator only: Start application (Input)
5	Error reset (Input)
6	No function
7	No function
8	No function
9	Error (Output)
10	Print order active (Output)
11	Dispenser photocell: Label exists at dispenser photocell (Output)
12	Printing (Output)
13	Ready (Output)
14	Option applicator only: Ready for application (Output)
15	No function
16	Transfer ribbon prior warning (Output)

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# List of registered functions for StdFileSetLabel

1	Print start and cut (Input)
2	Error reset (Input)
3	Number of the file to load Bit 0 (Input)
4	Number of the file to load Bit 1 (Input)
5	Number of the file to load 2 (Input)
6	Number of the file to load 3 (Input)
7	Number of the file to load 4 (Input)
8	Number of the file to load 5 (Input)
9	Error (Output)
10	Print order active (Output)
11	Dispenser photocell: Label exists at dispenser photocell (Output)
12	Printing (Output)
13	Ready (Output)
14	No function
15	No function
16	Transfer ribbon prior warning (Output)

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#### 7.3 Label applicator

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the Label applicator menu.

Press key \_\_\_\_ to select the menu.

Press key to change to the next mode.

#### **Operating modes**

#### Stamp on:

The label remains in a fixed position. The label is pressed directly onto the product.

#### Blow on:

The pad moves to a pre-adjusted position approximately 10 mm away from the product. The label is blown onto the product by an air jet stream. The print and apply cycle performs in a fixed position or in linear movement of the product.

#### Roll on:

The label is dispensed and moved until touching the roller of the roll on pad. In the labelling position, this roll is pressed onto the product. Then the label is applied and rolled on by the movement of product.

Press key to arrive the next parameter.

#### **Application mode**

The applicator can be operated in two different ways concerning the order of printing and labelling within one labelling cycle.

#### **Print-Apply:**

The print of a label is released by an external start signal. At the same time the vacuum on the pad as well as the supporting air from the blow tube are switched on. If the label is printed and picked up completely from tamp, the supporting air is switched off and the lift cylinder is controlled to move the pad down towards the labelling position. A sensor signals when the labelling position is reached. Following, the vacuum is switched off and the label is transferred to the product. After applying the label, the lift cylinder is so controlled that the pad is again moved back to the starting position. Now the labelling cycle is finished.

#### Apply-Print:

Before starting the cyclic operation 'apply-print', the printing and picking up of the first label has to be released separately by a special signal.

The pad with the printed label is in starting position and the vacuum at the pad is switched on.

At start of the cyclic operation when sending the start signal, the first label is already on the pad. The following process is similar to the mode 'print-apply' but at the end of the cycle the next label is printed and picked up by the pad.

Now the labelling cycle is finished.

**Options** Compa II series

Press key to arrive the next parameter.

### Vacuum delay

The vacuum is connected not immediately with print start, but only if the label were put forward a certain time. This delay causes that the label runs more easily under the pad as it is not sucked and in this

way braked.

Value range: 0 ... 2500 ms

Step size: 10 ms Default: 0 ms

Press key to arrive the next parameter.

#### Support delay On

The supporting air from the blow tube is not immediately switched on at print start but only if the label has covered a distance.

This delay helps to prevent a turning or swinging at the front of the label and consequently avoids faults when the label is being picked up from printer.

Value range: 0 ... 2500 ms

Step size: 0 ms Default: 0 ms

Press key \_\_\_\_\_ to arrive the next parameter.

### Support delay Off

Delayed to the process of the label being picked up, the supporting air is switched off.

In many cases, after being picked up by the pad the label edge may still stick on the liner. This may affect the accuracy of the label positioning or even cause faults in the labelling. Therefore, switching off the air blow delayed can be useful to separate the label from liner and neatly place the label on the surface of pad.

Value range: 0 ... 2500 ms

Step size: 10 ms Default: 500 ms

Press key to arrive the next parameter.

#### **Pressure control**

With activated compressed air control, with help from a compressed air sensor it is checked at each labelling cycle if the compressed air fits with the valve block. If no compressed air is presented, the labelling cycle is stopped and the error message 'compressed air' is displayed.

If the parameter 'pressure control' is set to Off, the error treatment as described above will not be effected. This can be especially helpful at initiation of the labelling system.

For standard operation, set the parameter to On.

Press key \_\_\_\_\_ to arrive the next parameter.

#### Vacuum control

The label transfer from printer to applicator is controlled by a vacuum sensor. If the transfer of label fails, the sucking holes on the pad will not be covered by the label and therefore no vacuum can originate on the pad. Afterwards an error message appears and the label strip will be fed back.

If the parameter 'vacuum control' is set to Off, the error treatment as described above will not be effected. This can be especially helpful during adjustments, because the immediate backfeed will be cancelled and therefore it is easier to check the reasons for the faulty transfer.

For standard operation, set the parameter to On.

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Press key \_\_\_\_ to arrive the next parameter.

#### Pressure time

This parameter is only active if the operating mode 'stamp on' is selected. The time period can be adjusted while the stamp is kept in the labelling position for applying the label onto the goods.

Press key to arrive the next parameter.

#### **Blow time**

This parameter is only active if the operating mode 'blow on' is selected. The time period can be adjusted, while the blowing air is switched on for transferring the label onto product.

Value range: 0 ... 2500 ms

Step size: 10 ms Default: 100 ms

Press key to arrive the next parameter.

#### Waiting position

This parameter is only active if the operating mode 'blow on' and mode 'apply-print' are selected.

#### Waiting position up:

In cyclic mode the pad with the printed label waits in the labelling position near the dispense edge of printer for the external start signal.

#### Waiting position down:

In cyclic mode the printed label is transported to the labelling position at the end of a cycle.

So the next cycle begin with blowing up the label.

Press key to arrive the next parameter.

#### Roll on time

This parameter is only active if the operating mode 'blow on' is selected. The time period can be adjusted while the roll on pad is stopped in labelling position.

Value range: 0 ... 5000 ms Step size: 10 ms

Step size: 10 ms Default: 0 ms

Press key to arrive the next parameter.

#### Cleaning time

This parameter is only active if the operating mode 'blow on' and 'roll on' are selected. The time period can be adjusted for the cleaning

period of pad after application procedure.

Value range: 0 ... 2500 ms

Step size: 10 ms Default: 100 ms

Press key \_\_\_\_ to arrive the next parameter.

#### Stroke timeout

Moving up and down of pad.

If the pad does not reach the corresponding final position within the set time, then an error message appears ('final position above' at moving up and/or 'final position below' at moving down).

Value range: 0 ... 5000 ms

Step size: 10 ms Default: 0 ms Options Compa II series

Press key to arrive the next parameter.

#### **Test functions**

#### Stroke adjust

The arrester can be adjusted and the stroke speed can be set. The pad makes a stroke movement and return again to the basic position after reaching the lower end position.

Press key to start the stroke movement.

Press key to arrive the next parameter.

### Input/Output

This menu serves for the applicator setup as well as for error tracing. Input signals of the applicator can be monitored and output signals can be set or reset separately. With keys and the corresponding output for setting and/or resetting the output signals can be selected. With keys and the corresponding output can be set or reset.

#### Input signals

- $I_1$  = Pre-dispense key (1 = key pressed, 0 = key not pressed)
- $I_2$  = Final position up (1 = pad in final position up, 0 = pad not in final position up)
- I<sub>3</sub> = Final position down (1 = pad in final position down, 0 = pad not in final position down)
- I<sub>4</sub> = Compressed air
   (1 = compressed air available,
   0 = no compressed air available)
- $I_5$  = Vacuum (1 = vacuum at pad available, 0 = no vacuum at pad available)

### **Output signals**

- $O_1$  = Move pad downwards (1 = On, 0 = Off)
- $O_2$  = Move pad upwards (1 = On, 0 = Off)
- $O_3$  = not assigned
- $O_4$  = not assigned
- $O_5$  = Blowing air (1 = On, 0 = Off)
- $O_6$  = Supporting air (1 = On, 0 = Off)
- $O_7$  = Vacuum pad (1 = On, 0 = Off)

Compa II series Options

# **7.4 WLAN**

Switch on the label printer and the display shows the main menu.

Press key **F** to access the function menu.

Press key as long as you arrive the *WLAN* menu.

Press key to select the menu.

The menu item WLAN can only be selected if a WLAN card was recognized at switching on the printer.

For more information, please see the separate manual.

# 8 Compact Flash Card / USB Memory Stick

#### 8.1 General Information

On the back side of the label printer is the slot for the CF card and the USB port for inserting the USB memory stick.

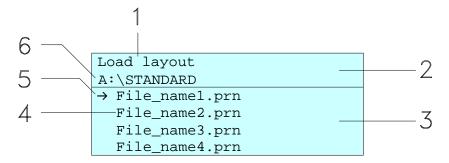
The mass storage menu (memory menu) permits the access to CF cards or USB memory sticks attached to the printer. Among loading and saving labels simple operations of contents are possible such as delete files/directories, copy files/directories or formatting.



#### **NOTICE!**

In case of a malfunction of the original memory medium it is recommend to copy the most important data by means of a commercial Card Reader.

# 8.2 Display Structure



- 1 = Current function
- 2 = 2-lined header
- 3 = Scroll range
- 4 = File names / directory names
- 5 = Marking of the selected file (cursor)
- 6 = Current path (drive:\directory)

The two-line header (2) contains the current function name (1) and the current path (6).

The four-line scroll range indicates a list of files/directories. The first entry (marked with an arrow) is the active one. To this file/directory and/or these files/directories refer all actions.



#### NOTICE!

Three drives are available.

A:\ indicates the CF card.

U:\ indicates the USB memory stick.

(only one stick can be inserted)

R:\ indicates the RAM (ZPL Emulation).

# 8.3 Navigation

The memory menu is operated with the keys of the foil keyboard of the control unit or with different function keys of an attached USB keyboard.

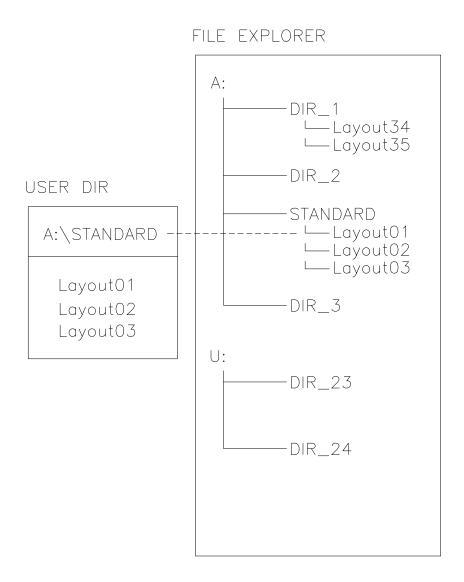
III	Esc	Return to the previous menu.
F	F2	Function Load layout. Change to the File Explorer. File Explorer: Change to the 'context menu'.
IL	F7	Select a file/directory if a multiple selection is possible.
	F6	Main menu: Access to the memory menu. File Explorer: Create a new file.
	$\leftarrow$	Start the current function for the active file/directory.
•	←	Change to the superordinate directory.
<b>•</b>	$\rightarrow$	Change to the currently marked directory.
	lack	In the current directory scroll upwards.
	$\downarrow$	In the current directory scroll downwards.

### 8.4 Define User Directory



### NOTICE!

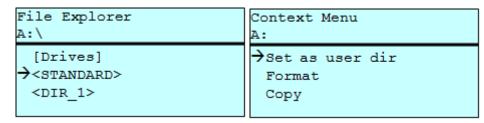
An user directory is to be defined: before using and/or navigating through the memory menu. if formatting of CF card is effected at PC and thus the STANDARD directory was not created automatically.



The user directory is the root directory in which the user saves usually the most frequently used files/layouts. The utilisation of the user directory permits the quick and direct access to the files saved in the defined user directory. The definition of an user directory saves thus a long search of the file to be printed.

Press key let to access to the memory menu.

Press key **F** to call the File Explorer.



Press keys , , , to select the directory.

Press key **F** to display all available functions.

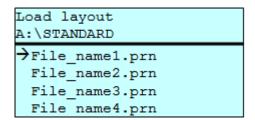
Select the function *Set as user dir* and press key to confirm the selection.

Press key use as long as the printer returned to the main menu.

At the next start of the memory menu the selected directory is displayed as user directory.

### 8.5 Load Layout

Loads a layout within a defined user directory. The function allows quick access to the desired layout as only layout files are displayed and directories hidden.



Press key et to access to the memory menu.

Press keys , , , to select the layout to be printed.

Press key \_\_\_\_ to confirm the selection.

The printer display shows automatically the window to insert the number of copies which are to print.

Select the number of copies which are to be printed.

Press key to start the print order.



### NOTICE!

The directory CANNOT be changed here. A change of directory MUST be made in the File Explorer with the function *Change directory*.

## 8.6 File Explorer

The File Explorer is the file manager of the printing system. The File Explorer provides the main functions for the user interface of memory menu.

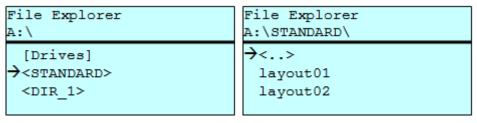
In the user directory, press key **F** to access to the File Explorer.

Following functions are available:

- · Change drive and/or directory
- Load file
- Save layout and/or configuration
- Delete file(s)
- Format CF card
- Copy file(s)

### Change drive/directory

Selection of drive and/or directory in which the files are saved.



Press key et to access to the memory menu.

Press key **F** to call the File Explorer.

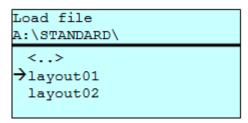
Press keys , , , to select the directory.

Press key \_\_\_\_ to confirm the selection.

The selected directory is now displayed.

### Load file

Loads a file. This can be a configuration saved before, a layout, etc.



Press key let to access to the memory menu.

Press key F to call the File Explorer.

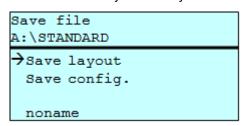
Press keys and to select the file.

Press key \_\_\_\_ to load the selected file.

If the selected file is a layout, then the number of copies to print can be entered immediately.

### Save layout

Saves the currently loaded layout under the selected name.



Press key et access to the memory menu.

Press key **F** to call the File Explorer.

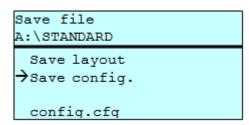
Press key to change to the menu Save file.

Selct the function Savel layout and confirm the selection with key

If an USB keyboard is attached a new file name for *noname* can be assigned.

### Save configuration

Saves the complete, current printer configuration under the selected name.



Press key to access to the memory menu.

Press key to call the File Explorer.

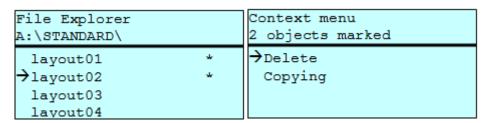
Press key let to change to the menu Save file.

Selct the function Save configuration and confirm the selection with kev 🕒

If an USB keyboard is attached a new file name for config.cfg can be assigned.

### Delete file(s)

Deletes one or more files and/or directories irrevocably. With the deletion of a directory both the contained files and the subdirectories are deleted.



Press key let to access to the memory menu.

Press key **F** to call the File Explorer.

Press keys and to select the file.

Press key to mark the files which are to be deleted. The marked entries are listed with \*. Repeat this procedure until all desired files and/or directories are marked for deletion.

Press key **F** to call the context menu.

Select the function *Delete* and confirm the selection with key \_\_\_\_\_.





### NOTICE!

The deleting procedure is irreversible!

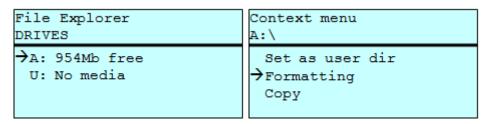
### **Formatting**

Formats irrevocably the memory card.



### NOTICE!

USB sticks cannot be formatted at the printer!



Press key to access to the memory menu.

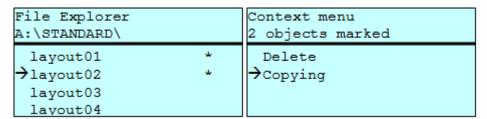
Press key **F** to call the File Explorer.

Select the drive which is to format with the navigation keys.

Press key **F** to call the context menu.

### Copying

Creates a duplicate of the original file and/or the original directory to make changes independently of the original.



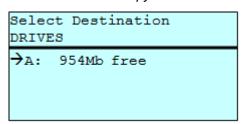
Press key to access to the memory menu.

Press key F to call the File Explorer.

Press keys and to select the file.

Press key to mark the files which are to be copied. The marked entries are listed with \*. Repeat this procedure until all desired files and/or directories are marked for copying.

Press key **F** to call the context menu.



Select the target storage with the navigation keys and press key to confirm the selection.

### 8.7 Firmware Update

Starting from firmware version 1.58 it is possible to make a firmware update also via the memory menu. Both the USB stick as well as the CF card can be used for this.

### **Procedure**

On the CF card / USB memory stick a directory is created in which the necessary update files are stored (firmware.prn, data.prn). By means of the function *Load file* the file *firmware.prn* is selected/loaded. In the first step the printer executes the firmware update. After the necessary restart automatically the file *data.prn* is loaded. In this way the remaining components were updated. is After a renewed restart the update procedure is finished.

### 8.8 Filter

For certain functions a filter mask or a file name of a file which is to be saved can be entered. This input is indicated in the path line. It is possible with the filter mask to look for certain files. For example, with the input of 'L' only the files are listed whose character string starts with 'L' (regardless of upper and lower cases).

### Without filter

```
Load layout
A:\STANDARD

First_file.prn
Layout_new.prn
Sample.prn
12807765.prn
```

#### With filter

```
Load layout
L

→Layout_new.prn
```

## 9 Maintenance and cleaning



### **DANGER!**

Risk of death by electric shock!

⇒ Disconnect the label printer from power supply before performing any maintenance work.



### **NOTICE!**

When cleaning the label printer, personal protective equipment such as safety goggles and gloves are recommended.

## Maintenance schedule

Maintenance task	Frequency
General cleaning (see section 9.1, page 82).	As necessary.
Cleaning print roller (see section 9.2, page 82).	Each time the label roll is changed or when the printout and label transport are adversely affected.
Cleaning printhead (see section 9.3, page 82).	Each time the transfer ribbon is changed or when the printout is adversely affected.
Cleaning label photocell (see section 9.4, page 83).	When exchanging the label roll.
Replacing printhead (see section 9.5, page 85).	In case of errors in printout.
Replacing print roller and rewind roller (see section 9.6, page 87).	When printout and label transport are adversely affected.



### NOTICE!

The handling instructions for the use of Isopropanol (IPA) must be observed. In the case of skin or eye contact, immediately wash off the fluid thoroughly with running water. If the irritation persists, consult a doctor. Ensure good ventilation.



### **WARNING!**

Risk of fire by easily inflammable label soluble!

⇒ When using label soluble, dust must be completely removed from the label printer and cleaned.

## Tools and cleaning agents



### NOTICE!

For adjustments and simple installation work, use the accompanying hexagonal wrench located in the bottom section of the print unit.

No other tools are required for the work described here.

### 9.1 General cleaning



### **CAUTION!**

Abrasive cleaning agents can damage the label printer!

- ⇒ Do not use abrasives or solvents to clean the outer surface of the label printer.
- Remove dust and paper fuzz in the printing area with a soft brush or vacuum cleaner.
- ⇒ Clean outer surfaces with an all-purpose cleaner.

## 9.2 Cleaning the printer roller

A soiled print roll can lead to reduced print quality and can affect transport of material.

- 1. Turn lever (1, Figure 20) counter clockwise to lift up the printhead.
- Remove labels and transfer ribbon form the label printer.
- 3. Remove deposits with roller cleaner and a soft cloth.
- 4. If the roller appears damaged, replace it (see section 9.6 Replacing the print roller and rewind assist roller on page 87).

### 9.3 Cleaning the printhead

Printing can cause accumulation of dirt at printhead e.g. by colour particles of transfer ribbon, and therefore it is necessary to clean the printhead in regular periods depending on operating hours, environmental effects such as dust etc.



#### **CAUTION!**

Printhead can be damaged!

- Do not use sharp or hard objects to clean the printhead.
- ⇒ Do not touch protective glass layer of the printhead.
- 1. Turn lever (1, Figure 20) counter clockwise to lift up the printhead.
- 2. Remove labels and transfer ribbon from the label printer.
- 3. Clean printhead surface with special cleaning pen or a cotton swab dipped in pure alcohol.
- 4. Allow printhead to dry for 2-3 minutes before commissioning the printer.

### 9.4 Cleaning the label photocell



### **CAUTION!**

Label photocell can be damaged!

⇒ Do not use sharp or hard objects or solvents to clean the label photocell.

The label photocell can become dirtied with paper dust and this can adversely affect label detection.

## Compa II 103 T, 104, 106 and 108 T

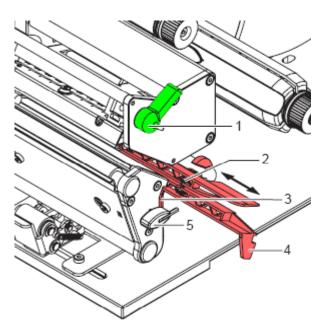


Figure 20

- 1. Turn lever (1) counter clockwise to lift up the printhead.
- 2. Remove labels and transfer ribbon from the label printer.
- 3. Remove hexagonal wrench (5) from its retainer.
- 4. Press the latch (3) and slowly pull label photocell outwards via the tab (4). Ensure that the label sensor cable is not tensioned by this.
- 5. Clean label sensor and sensor units (2) with brush or cotton swab soaked in pure alcohol.
- 6. Push label photocell back via tab (3) and set it (see section Setting label photocell on page 30).
- 7. Push hexagonal wrench (5) into retainer.
- 8. Reload labels and transfer ribbon (see chapter 5 Loading media on page 29).

### Compa II 162 + 162 T

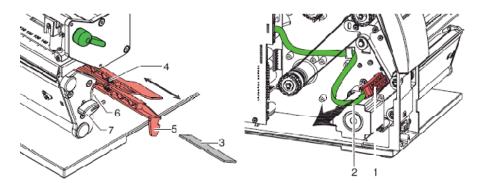


Figure 21

- 1. Turn lever (1) counter clockwise to lift up the printhead.
- 2. Remove labels and transfer ribbon from the label printer.
- 3. Remove hexagonal wrench (7) from its retainer and remove the rear cover of printer.
- 4. Slide the label photocell assembly onto the tab (5) toward the rear cover until it stops and unplug the cable (2) from the plug on the rear end of the label photocell (1).
- 5. Press the latch (6) and slowly pull label photocell outward via the tab (5). That way the distance plate (3) is pushed out of label photocell guide.
- 6. Clean label photocell and sensor units (4) with brush or cotton swab soaked in pure alcohol.
- 7. Push label photocell back via tab (5).
- 8. Press the latch (6) and push the distance plate (3) into the guide of the label photocell.
- 9. Reload labels and transfer ribbon (see chapter 5 Loading media on page 29).

## 9.5 Replacing the printhead



### NOTICE!

The printhead (7) is preinstalled on a head plate (1) and aligned at the factory.

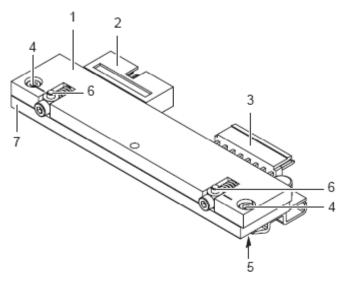


Figure 22

- 1 = Head plate
- 2 = Plug connection
- 3 = Plug connection
- 4 = Screw
- 5 = Printing line
- 6 = Pins
- 7 = Printhead



### **CAUTION!**

The printhead can be damaged by static electricity discharges and impacts!

- ⇒ Set up printer on a grounded, conductive surface.
- ⇒ Ground your body, e.g. by wearing a grounded wristband.
- $\Rightarrow$  Do not touch contacts on the plug connections (2, 3).
- ⇒ Do not touch printing line (5) with hard objects or your hands.

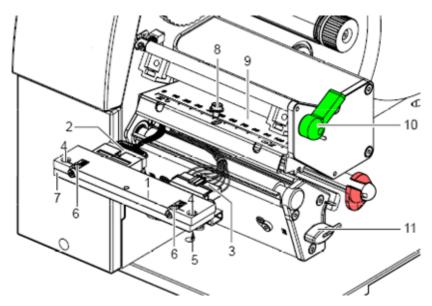


Figure 23

# Removing the printhead

- 1. Turn lever (10) counter clockwise to lift up the printhead.
- 2. Remove labels and transfer ribbon from the label printer.
- 3. Remove hexagonal wrench (11) from its retainer.
- 4. Lightly keep printhead mounting bracket (9) on the print roller with one finger and screw out screw (8) with the hexagonal wrench and remove it and the washer.
- 5. Swivel printhead mounting bracket (9) upwards.
- 6. Remove printhead from the printhead mounting bracket (9) if necessary.
- 7. Loosen both plug connections (2, 3) on the printhead and set printhead down on a clean, soft surface.

## Installing the printhead

- 1. Attach plug connections (2, 3).
- 2. Position printhead in printhead mounting bracket (9) in such a way that the pins (6) are secured in the corresponding holes in the printhead mounting bracket (9).
- 3. Lightly keep printhead mounting bracket (9) on the print roller with one finger and check for correct positioning of the printhead mounting bracket (9).
- 4. Screw in screw (8) with washer with the hexagonal wrench and tighten it.
- 5. Reload labels and transfer ribbon (see chapter 5 Loading media on page 29).

## 9.6 Replacing the print roller and rewind assist roller

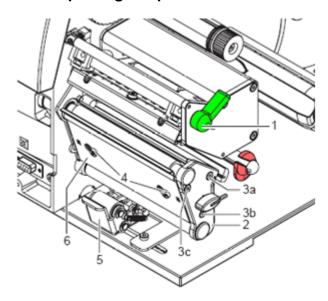


Figure 24

# Removing the side plate

- 1. Turn lever (1) counter clockwise to lift up the printhead.
- 2. Lift the pinch roller (5) off the rewind assist roller.
- 3. Remove labels and transfer ribbon from the label printer.
- 4. Loosen screws (4) on plate (6) with hexagonal wrench by several turns and remove plate (6).
- 5. Unscrew screws (3a, b, c) of the side plate (2) with hexagonal wrench.
- 6. Remove side plate (2).

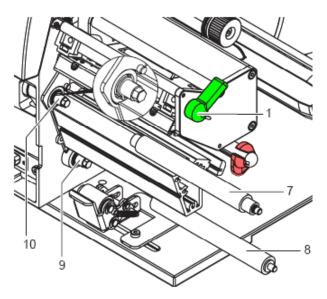


Figure 25

# Removing and installing rollers

- 1. Pull print roller (7) and rewind assist roller (8) from the shafts (9, 10) on the housing.
- 2. Clean shafts (9, 10) of the rollers (see expanded view at shaft 10).
- 3. Slide print roller (7) and rewind assist roller (8) onto their respective shafts and turn slightly until the hexagon of the shaft engages in the hexagon socket of the print roller.
- 4. Set side plate (2, Figure 24) in place and screw it down with the screws (3a, b, c, Figure 24) by tightening all the screws in order a-b-c.
- 5. Set plate (6, Figure 24) in place and tighten screws (4, Figure 24) with hexagonal wrench.

Compa II series Error correction

## 10 Error correction

Error message		Cause	Remedy
1	Line too high	Line rises up completely or partly over the upper edge of	Move line down (increase Y value).
		label.	Check rotation and font.
2	Line too low	Line rises up completely or	Move line up (reduce X value).
		partly over the bottom edge of label.	Check rotation and font.
3	Character set	One res. several characters of	Change text.
		the text is res. are not available in the selected font.	Change font.
4	Unknown code type	Selected code is not available.	Check code type.
5	Unvalid position	Selected position is not available.	Check position.
6	CV font	Selected font is not available.	Check font.
7	Vector font	Selected font is not available.	Check font.
8	Measuring label	While measuring no label was found.	Check label length and if labels are inserted correctly.
		Set label length is too large.	Restart measuring anew.
9	No label found	No label available.	Insert new label roll.
		Soiled label photocell.	Check if labels are inserted
		Labels not inserted correctly.	correctly.  Clean the label photocell.
10	No ribbon	During the print order the	Change transfer ribbon.
10	NO TIBBOTI	ribbon roll becomes empty.	Check transfer ribbon photocell
		Defect at the transfer ribbon photocell.	(service functions).
11	COM FRAMING	Stop bit error.	Check stop bits.
			Check baud rate.
			Check cable (printer and PC).
12	COM PARITY	Parity error.	Check parity.
			Check baud rate.
			Check cable (printer and PC).
13	COM OVERRUN	Loss of data at serial interface	Check baud rate.
	(RS-232).		Check cable (printer and PC).

Error correction Compa II series

Error message		Cause Remedy	
14	Field numer	Received line number is invalid at RS-232 and Centronics.	Check sent data. Check connection PC - printer.
15	Length mask	Invalid length of received mask statement.	Check sent data. Check connection PC - printer.
16	Unknown mask	Transferred mask statement is invalid.	Check sent data. Check connection PC - printer.
17	Missing ETB	No end of data found.	Check sent data. Check connection PC - printer.
18	Invalid character	One res. several characters of the text is res. are not available in the selected font.	Change text. Change font.
19	Invalid statement	Unknown transferred data record.	Check sent data. Check connection PC - printer.
20	Invalid check digit	For check digit control the entered res. received check digit is wrong.	Calculate check digit anew. Check code data.
21	Invalid SC number	Selected SC factor is invalid for EAN res. UPC.	Check SC factor.
22	Invalid number of digits	Entered digits for EAN res. UPC are invalid < 12; > 13.	Check number of digits.
23	Check digit calculation	Selected check digit calculation is not available in the bar code.	Check calculation of check digit. Check bar code type.
24	Invalid extension	Selected zoom factor is not available.	Check zoom factor.
25	Offset sign	Entered sign is not available.	Check offset value.
26	Offset value	Entered offset value is invalid.	Check offset value.
27	Printhead temperature	Printhead temperature is too high.  Defective printhead sensing device.	Reduce contrast. Change printhead.
28	Cutter error	With cut an error occurred. Paper jam.	Check label run. Check cutter run.
29	Invalid parameter	Entered data do not correspond to the characters allowed from the application identifier.  Check code data.	

Compa II series Error correction

Erro	r message	Cause	Remedy	
30	Application Identifier	Selected application identifier is not available in GS1-128.	Check code data.	
31	HIBC definition	F Missing HIBC system sign. Missing primary code.	Check definition of HIBC code.	
32	System clock	Real Time Clock function is selected but the battery is empty.  Defective RTC.	Change battery. Change RTC component.	
33	No CF interface	Interrupted connection CPU - CF card.  Defective CF card interface.	Check connection CPU - CF card interface. Check CF card interface.	
34	No print memory	No print CF found.	Check CF assembly on CPU.	
35	Cover open	At start of a print order the printhead is open.	Close the printhead and start print order anew.	
36	BCD invalid format	BCD error Invalid format for the calculation of Euro variable.	Check entered format.	
37	BCD overflow	BCD error Invalid format for the calculation of Euro variable.	Check entered format.	
38	BCD division	BCD error Invalid format for the calculation of Euro variable.	Check entered format.	
39	FLASH ERROR	Flash component error.	Run a software update. Change CPU.	
40	Length command	Invalid length of the received command statement.  Check data sent. Check connection PC - p		
41	No drive	CF card not found / not correctly inserted.		
42	Drive error	Impossible to read CF card (faulty). Check CF card, if necess change it.		
43	Not formatted	CF Card not formatted.	Format CF card.	
44	Delete current directory	Attempt to delete the actual directory.	Change directory.	
45	Path too long	Too long indication of path. Indicate a shorter path.		

Error correction Compa II series

Erro	r message	Cause Remedy	
46	Drive write- protected	Memory card is write-protected. Deactivate write protection.	
47	Directory not file	Attempt to indicate a directory as file name.	
48	File already open	Attempt to change a file during an access is active.	Select another file.
49	No file/directory	File does not exist on CF card.	Check file name.
50	Invalid file name	File name contains invalid characters.	Correct entry of name, remove special characters.
51	Internal file error	Internal file system error.	Please contact your distributor.
52	Root full	The max. number (64) of main directory entries is reached.	Delete at least one main directory entry and create subdirectories.
53	Drive full	Maximum CF capacity is reached.	Use new CF Card, delete no longer required files.
54	File/directory exists	The selected file/directory already exists.	Check name, select a different name.
55	File too large	During copying procedure not enough memory space onto target drive available.	Use a larger target card.
56	No update file	Errors in update file of firmware. Start update file anew.	
57	Invalid graphic file	The selected file does not contain graphic data.  Check file name.	
58	Directory not empty	Attempt to delete a not empty directory.  Delete all files and subdirectories in the desired directory.	
59	No interface	No CF card drive found.  Check connection of CF card drive.	
		Contact your distributor	
60	No CF card	No CF card is inserted. Insert CF card in the slot.	
61	Webserver error	Error at start of web server. Please contact your distribu	
62	Wrong FPGA	The direct print module is equipped with the wrong FPGA.  Please contact your distribution of the print module is equipped with the wrong FPGA.	
63	End position	The label length is too long.  The number of labels per cycle is too much.  Check label length res. number of labels per cycle	

Compa II series Error correction

Error message		Cause	Remedy	
64	Zero point	Defective photocell. Change photocell.		
65	Compressed air	Pressure air is not connected. Check pressure air.		
66	External releaser	External print release signal is missing.	Check input signal.	
67	Row too long	Wrong definition of column width res. number of columns.	Reduce the column width res. correct the number of columns.	
68	Scanner	The connected bar code scanner signals a device error.	Check the connection scanner/printer.	
			Check scanner (dirty).	
69	Scanner NoRead	Bad print quality.	Increase contrast.	
		Printhead completely soiled or defective.	Clean printhead or exchange (if necessary).	
		Print speed too high.	Reduce print speed.	
70	Scanner data	Scanned data does not correspond to the data which is to print.	Exchange printhead.	
71	Invalid page	As page number either 0 or a number > 9 is selected.	Select a number between 1 and 9.	
72	Page selection	A page which is not available is Check the defined pag selected.		
73	Page not defined	The page is not defined. Check the print definition		
74	Format user guiding	Wrong format for customised entry.	nised Check the format string.	
75	Format date/time	Wrong format for date/time.	Check the format string.	
76	Hotstart CF	No CF card found.  If option hotstart was activate a CF card must be inserted.		
			Switch off the printer before inserting the memory card.	
77	Flip/Rotate	Selection of print of several columns and also mirror/rotate.	It is only possible to select one of both functions.	
78	System file	Loading of temporary hotstart Not possible. files.		
79	Shift variable	Faulty definition of shift times Check definition of shift (overlapping times).		
80	GS1 Databar	General GS1 Databar error.  Check definition and param of GS1 Databar code.		
81	IGP error	Protocol error IGP. Check sent data.		

Error correction Compa II series

Printing creation was still active at print start.  Reduce print start.  Use printers' of	speed.
Use printers' of	
synchronisatio	output signal for on.
Use bitmap fo generating time	
83 Transport protection Both DPM position sensors (start/end) are active.	point sensor
Check sensor functions men	
84 No font data Font and web data is missing. Run a softwar	e update.
85 No layout ID Label ID definition is missing. Define label IE	O onto the label.
Scanned data does not correspond to defined ID.  Wrong label to card.	paded from CF
RFID no label RFID unit cannot recognise a label. Displace RFID offset.	) unit or use an
88 RFID verify Error while checking Faulty RFID la	abel.
programmed data.  Check RFID d	lefinitions
89 RFID timeout Error at programming the RFID Label position label.	ing.
Faulty label.	
90 RFID data Faulty or incomplete definition of RFID data.	lata definitions.
91 RFID tag type Definition of label data does not correspond with the used label. Check storage used label type	e partitioning of e
	lata definitions.
label (locked fields).  Label was alre programmed.	eady
93 RFID programming Error at programming the RFID Check RFID dabel.	lefinitions.
94 Scanner timeout The scanner could not read the bar code within the set timeout time.	
Defective printhead. Check printhe	ad.
Wrinkles in transfer ribbon. Check transfe	r ribbon.
Scanner wrong positioned.  Timeout time too short.  Position scann corresponding feeding.	
Select longer	timeout time.

Compa II series Error correction

Error message		Cause	Remedy	
95	Scanner layout difference	Scanner data does not correspond to bar code data.	Check adjustment of scanner. Check scanner settings / connection.	
96	COM break	Serial interface error.	Check settings for serial data transmission as well as cable (printer-PC).	
97	COM general	Serial interface error.	Check settings for serial data transmission as well as cable (printer-PC).	
98	No software printhead FPGA	No printhead-FPGA data available.	Please contact your responsible distributor.	
99	Load software printhead FPGA	Error when programming printhead-FPGA.	Please contact your responsible distributor.	
100	Upper position	Sensor signal up is missing (option APL 100).	Check input signals / compressed-air supply.	
101	Lower position	Sensor signal down is missing (option APL 100).	Check input signals / compressed-air supply.	
102	Vacuum plate empty	Sensor does not recognise a label at vacuum plate (option APL 100).	Check input signals / compressed-air supply.	
103	Start signal	Print order is active but device not ready to process it.	Check start signal.	
104	No print data	Print data outside the defined label.  Selection of wrong module type (design software).	Check selected module type.  Check selection of left/right version.	
105	Printhead	No original printhead is used.	Check the used printhead. Contact your distributor.	
106	Invalid Tag type	Wrong Tag type.  Tad data do not match the Tag type in the printer.	Adapt data or use the correct Tag type.	
107	RFID invalid	RFID module is not activated.  No RFID data can be processed.	Activate RFID module or remove RFID data from label data.	
108	GS1-128 invalid	Transferred GS1-128 bar code is invalid.	Verify bar code data (see GS1-128 bar code specification).	
109	EPC parameter	Error at EPC calculation.  Verify data (see EPC specification).		

Error correction Compa II series

Error message Cause Remedy		Remedy	
110	Housing open	When starting the print order the housing cover is not closed.	Close the housing cover and start the print order anew.
111	EAN.UCC code	Transferred EAN.UCC code is invalid.  Verify bar code data (see corresponding specification	
112	Print carriage	Printing carriage does not move.	Check gear belt (possibly broken).
113	Applicator error	Error while using applicator.	Check applicator.
114	Left position	Left final position switch is not in correct position.	Check LEFT final position switch for correct function and position.
			Check function of pneumatics for cross traverse.
115	Right position	Right final position switch is not in correct position.	Check RIGHT final position switch for correct function and position.
			Check function of pneumatics for cross traverse.
116	Print position	The print position is not correct.	Check TOP and RIGHT final position switch for correct function and position.
			Check pneumatics for function
117	XML parameter	The parameters in the XML file are not correct.	Please contact your responsible distributor.
118	Invalid variable	Transferred variable is invalid with customized entry.	Select correct variable without customized entry and transfer it.
119	No ribbon	During the print order the	Change transfer ribbon.
		ribbon roll becomes empty.  Defect at the transfer ribbon photocell.	Check transfer ribbon photocell (service functions).
120	Wrong directory	Invalid target directory when copying.	Target directory must not be within the source directory.
			Check target directory.
121	No label found	No label found at the rear printhead (DuoPrint).	Insert new label roll.
	Soiled label photocell.		Clean the label photocell.
		Labels not inserted correctly.	Check if labels are inserted correctly.
122	IP occupied	The IP address was already assigned.  Assign a new IP address	

Compa II series Error correction

Error message		Cause	Remedy
123 Print asynchronous		The label photocell do not work in the order as it is expected according to print data.	Check label size and gap size.
		The settings of the photocell are not correct.	Check label photocell settings.
		Settings of label size and gap size are not correct.	Check correct loading of label material.
		No label found at the rear printhead.	Insert new label roll.
		Soiled label photocell.	Clean the label photocell.
		Labels not inserted correctly.	Check if labels are inserted correctly.
124	Speed too slow	The print speed is too slow.	Increase the speed of customers' machine.

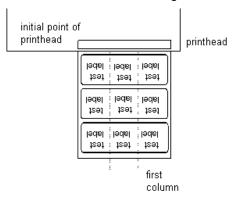
Compa II series Additional information

## 11 Additional information

### 11.1 Column printing

With this printer several columns can be printed, i.e. the information of one column can be printed several times (depending on its width) on a label. Caused by this the use of the complete print width is possible and the generating time is enormously reduced.

For example 4 columns with a width of 25 mm or 2 columns with a width of 50 mm can be printed onto a label with a width of 100 mm. Please note that the first label is always the one with the largest x coordinate, i.e. it has the largest distance to the printhead.



Setting the print of several columns

Press key **F** to access the function menu.

Press key as long as you arrive the menu Label layout.

Press key to confirm the selection.

Press key as long as to the menu item *Width/Columns*.

Press keys • and • to set the label width. The *Width* is the width of one column, e.g. 20.0 mm.

Press keys 1 and 1 to arrive the *Column* input field.

Press keys and to change the number of columns, e.g. 4 columns with a label width of 20.0 mm.

Press key to start the print with input of number of labels and number of lines. The number of labels corresponds to the number of labels that should be printed.

e.g. Columns: 3, Items: 4



The first four labels were printed but not label 5 and 6.

Additional information Compa II series

### 11.2 Hotstart



#### NOTICE!

Because of the fact that no battery-buffered SRAM is available, the necessary data has to be saved in another way, i.e. the data is saved onto CF card. Therefore the CF card is a condition for the *Hotstart* menu item.

The function *Hotstart* contains e.g. that in case of a power failure the currently loaded label can be further processed without any loss of data. Moreover a print order can be interrupted and to be continued after switching on the printer anew.



### NOTICE!

At an active *Hotstart* all necessary data is stored on the CF card therefore do not remove the card during operation. When removing during operation, this causes the loss of all data on the CF card.

## Saving the current label

In case the *Hotstart* function is set to on, at the start of a print order the data of the current label is saved to the corresponding directory of the CF card.

However the following conditions have to be fulfilled:

- CF card inserted in drive A.
- Enough free storage space onto CF card.

An error message appears in case these conditions are not fulfilled.

## Saving the print order state

At switching off the printer the state of the current print order is saved to the corresponding directory of the CF card. However the following conditions have to be fulfilled:

- CF card inserted in drive A.
- Enough free storage space onto CF card.

# Loading a label and print order state

When restarting the label printer (if the function *Hotstart* is activated) the saved label data and the status of print order were loaded from the corresponding file on the CF card. Because of this reason, when switching on the label printer a CF card has to be inserted in the appropriate drive. If the data cannot be loaded an error message appears.

Compa II series Additional information

### Starting the print order

In case at switching off the label printer a print order was active, then a print start is released automatically and the required res. actual number of printed labels is refreshed.

In case the print order was stopped at switching off the label printer, it is again set to the stopped mode after switching on the label printer anew.

In case a customized entry was active during switching off the label printer, the window for the first customized variable is displayed.

## Refreshing the variable counter

As in the intended file only the start values of the counter are saved, they are refreshed at a new start of the print order by means of the number of printed labels. Each counter is counted corresponding from its start value. Afterwards the position of the current and the next counter update are correctly set by means of the update intervals.



### **NOTICE!**

Make sure that in case graphics are onto the label they have to be saved onto CF card.

Additional information Compa II series

### 11.3 Password

### Example 1:

The supervisor programs a CF Card directly with the printer. He stores 10 different labels. As well he adjusts the printer parameters, like contrast, speed, etc. to the corresponding values. The user is only supposed to read the labels from CF card and to print them. Therefore the supervisor blocks the function menu and the entry function by a password.

### Example 2:

The printer is connected to a PC. The user is only supposed to take the labels dispensed by the printer and stick them on. To prevent, that the labels or the printer set-up will not be changed, the supervisor blocks all printer functions (e.g. function menu, entry menu, etc.) by a password.

### Example 3:

The user has to change several texts before printing. It is not allowed to change any masks (fonts, position, etc.). Therefore the supervisor blocks the entry of mask and the function menu. By this means the user indeed can print labels, but the printer set-up and the masks of the labels can't be changed.

To receive a most flexible password protection, the printer functions will be divided into several function groups:

### 1. Function menu:

In the function menu the printer parameters can be changed (contrast, speed, mode, ...). The password protection prevents modifications at the printer settings.

#### 2. CF card:

With the functions of your CF Card labels can be stored, loaded, etc. The password protection has to decide if no access or only readable acces on CF card is allowed

### 3. Print functions:

With key quant a print can be produced. In case the printer is connected to a PC, it can be useful, that the user is not able to produce a print manually. So the password protection prevents that prints can be produced manually.

Because of these different function groups the password protection is very flexible. The printer can be adjusted best to its actual order, as only certain functions are blocked.

Compa II series Additional information

### **Definition of password**

In case no password is defined res. the password protection is not activated, all functions can be used. In the function menu you will find the menu item 'Password', where the password can be entered and the password protection activated.

Press key to change to the function menu.

Press key as long as you arrived the menu Device settings.

Press key to confirm the selection.

Press key as long as you arrived the menu item Password.

Press key to confirm the selection.

Function menu
CF CF functions
D Print functions

If the password protection is active but the function menu not protected, first of all the password (four-digit number, possible values 0000 - 9999) has to be entered. Now the modifications can be made. The user can define the password in the first line (four-digit number).

Press key to continue.

Press keys and to activate/deactivate (Yes/No) the password protection.

Press key to change to the second line.

Press keys and to block/open individual function groups.

Press keys and to change to the next group.

F: Function menu 0...open

1...locked

CF: CF card 0...open

1...only reading access

2...access blocked

D: Printer guiding 0...open

1...open

2...no manual print release

## Activate blocked function:

In order to execute a blocked function, first of all the valid password has to be entered.

Press key to confirm the entry. If the correct password is entered then the desired function can be executed. If a wrong password is entered, no error message appears but the printer returns to the main menu.

Additional information Compa II series

### 11.4 Backfeed/Delay

#### **Backfeed modes**

In continuous dispensing mode (IO dynamic continuous, IO static continuous, IO photocell continuous) no optimised backfeed is possible. Because of the fact when changing the print order, then the current label in the offset sector is already printed from the old print order.

With activated double cut no optimised backfeed is possible. In the sector that is printed when preprint the following label, no date/time variable should be existing, because this could be refreshed before the next start impulse.

Standard

Dispenser: After printing the label, it is driven into the

dispensing offset and waited there, until the label was removed (photocell) or a new start signal is given (IO dynamic). Afterwards it is again

backtracked to the beginning of label and then the

next label is printed.

Cutter: After printing the label, it is driven into the cutter

offset; the label is cut and then backtracked immediately to the beginning of label (if an operating mode with backfeed is selected). Afterwards the next label is printed, if necessary.

Tear-off edge:

After printing the last label of a print order it is driven into the tear-off offset and the label res. labels can be taken away. When starting a new print order, first it is backtracked again to the beginning of label and then the next label is

printed.

If a following print order is available before driving into the tear-off offset, then it is not driven into tear-off offset but the following label is directly

printed.

Automatic

Dispenser: After printing the label it is driven into the

dispensing offset and then backtracked to the beginning of label either immediately or after the set delay time. When releasing a new start signal (IO dynamic) the next label is immediately printed.

Cutter: This is the same function as for 'backfeed

standard' as it is always backtracked immediately

to the beginning of label.

Tear-off edge: After printing the last label of a print order it is

driven into the tear-off offset and then backtracked to the beginning of label either immediately of after the set delay time. When starting a new print order then the next label is

immediately printed.

If a following print order is available before driving into the tear-off offset, then it is not driven into tear-off offset but the following label is directly

printed.

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### No backfeed

Dispenser:

After printing the label it is driven into the dispensing offset and there waited. When releasing a new start signal (IO dynamic) then the next label is immediately printed. Because of the fact that the label is already in the offset, the label is only printed from beginning of offset position, i.e. at the definition of label an accordingly large range must be left free at the top margin of label, because these data are otherwise not printed.

Cutter:

This is the same function as for 'backfeed' standard' as it is always backtracked after cutting immediately to the beginning of label.

Tear-off edge:

After printing the last label of a print order it is driven into the tear-off offset. When starting a new print order, the next label is immediately printed. Because of the fact that the label is already in the offset, the label is only printed from beginning of offset position, i.e. at the definition of label an accordingly large range must be left free at the top margin of label, because these data are

otherwise not printed.

If a following print order is available before driving into the tear-off offset, then it is not driven into tear-off offset but the following label is directly

printed.

### **Optimised** backfeed

Dispenser:

After printing the label, during driving into dispensing offset the following label is 'preprinted', if this is already available (generated). When releasing a new start signal (IO dynamic) the already 'pre-printed' label is printed to the end and when driving into the dispenser offset the following label is again 'pre-printed'. In case the following label is not yet available or at the last label of a print order, the dispenser offset is driven as until now, and then for the next label before printing the backfeed to the beginning of label is executed.

Cutter:

After printing the label, during driving into the cutter offset the following label is 'pre-printed', if this is already available (generated). After the cut it is not backtracked but the already 'pre-printed' label is printed to the end and when driving into the cutter offset the following label is again 'preprinted'. If the following label is not yet available or at the last label of a print order, the cutter offset is driven as until now, then cut and afterwards the backfeed to the beginning of label is executed.

Tear-off edge:

This is the same function as for 'backfeed standard' as it is only driven into the tear-off offset at the last label of a print order, if no following print order is available.

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### 11.5 Photocells



#### NOTICE!

When using reflection photocells you should observe that the label printer cover is closed and in this way other light (e.g. working lamp) on the photocell is prevented.

## Transmission photocell normal

For this photocell type the transmitter is at the top res. the receiver at the bottom, i.e. the infra-red light is sent from the top. In this way the label detection is also from the top. This photocell type is used for standard adhesive labels with gap.

# Reflexion photocell normal

For this photocell type the transmitter and receiver are at the bottom, i.e. the light is reflected by the label and taken over from the receiver. This photocell type is used for white (light) continuous labels with a black (dark) bar. The bar is the separator, i.e. it indicates the position of gap and in this way the label start.

# Transmission photocell inverse

For this photocell type the transmitter is at the top res. the receiver at the bottom, i.e. the infra-red light is sent from the top. The label detection is, same as for the **transmission photocell normal**, from the top. However, it is printed differently as for normal photocells, in the translucent place; the label printer recognizes the opaque place as gap. This photocell type is used frequently when printing foils.

## Reflexion photocell inverse

For this photocell type the transmitter and receiver are at the bottom, i.e. the light is reflected by the label and taken over from the receiver. This photocell type is used for black (dark) continuous labels with a white (light) bar. This bar is the separator, i.e. it indicates the position of gap and in this way the start of label.



### NOTICE!

When using transmission photocells inverse, the label printer must measure a difference of 2.5 V and for reflection photocells inverse 1 V between translucent and opaque material. Otherwise the label printer does not recognize a difference between label and gap (bar).

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